



Derby City Safeguarding Board Three Year Strategic Plan April 2015 – March 2018

Derby Safeguarding Adults Board recognizes that in being greater than the sum of its parts it will ensure that partners work together to:

- stop abuse or neglect
- prevent harm
- reduce the risk of abuse or neglect to adults with care and support needs
- safeguard adults in Derby in a way that supports them in making choices and having control about how they want to live.

Introduction

I am personally committed to ensuring that people in Derby have a right to live in safety, free from abuse and neglect.

The work of the Derby Safeguarding Adults Board is key to achieving this. We have already made significant progress but there is still much more that we can do.

Our aim is to work together as partners and with the public to deliver our vision and to deliver a cohesive joined up service for adults in need of care and support.

We will consider the learning from national, regional and local reviews to ensure that important lessons are learnt and mistakes not repeated.

I know that over the next three years the Derby Safeguarding Adults Board will be faced with significant challenges however, through my leadership and the commitment of Board members I am determined that we will meet these.

This strategy recognises that adults with care and support needs and their carers must be at the heart of what we do. It is important that we not only listen, but that adults with care and support needs and their carers have a real voice and are fully involved in all aspects of our safeguarding work. This strategy strengthens our commitment to engage with adults with care and support needs and their carers both at a strategic and operational level.

This strategy outlines our work over the next three years, detailing what we will achieve to safeguard those most at risk.

As the Independent Chair, during the next three years I will ensure that the Safeguarding Adult Board will:

1. Publish its Strategic Plan on an annual basis
2. Publish its Annual Report and provide a copy to specified partners
3. Conduct any Safeguarding Adults Reviews in accordance with S.44 of the Act
4. Be equipped to deliver this Strategy

In the year 2016/17 I commit to complete the following actions:

1. Hold a one to one meeting with each Board member
2. Attend each sub- group of the Board on one occasion
3. Make myself available to support the raising of awareness of Safeguarding Adults across all communities in Derby

A handwritten signature in blue ink, appearing to read "Allan Breeton".

Allan Breeton, Independent Chair,
Derby Safeguarding Adults Board

Derby Safeguarding Adults Board

In all that it does, Derby Safeguarding Adults Board will work to the following six key principles:

Empowerment – Derby Citizens will be supported and encouraged to make their own decisions through informed consent

“I am asked what I want as the outcomes from the safeguarding process and these directly inform what happens.”

Prevention – It is better to take action before harm occurs

“I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help.”

Proportionality – The least intrusive response appropriate to the risk

“I am sure that the professionals will work in my interest, as I see them and they will only get involved as much as needed.”

Protection – Support and representation for those in greatest need

“I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process to the extent to which I want.”

Partnership – Solutions will come from agencies working together, with all communities in Derby having a part to play in preventing, detecting and reporting neglect and abuse

“I know that staff treat my personal and sensitive information in confidence, only sharing what is helpful and necessary. I am confident that professionals will work together and with me to get the best result for me.”

Accountability – The work of the Board will be transparent and accountable to the citizens of Derby

“I better understand the role of Derby Safeguarding Board in helping to keep me safe”

Safeguarding in Derby in March 2018

Derby Safeguarding Board will be able to say that it has been successful in implementing this three year plan if it is able to evidence the following:

- Derby citizens have a greater awareness of safeguarding adults and how agencies work together to keep adults safe
- There is increased awareness, skills and knowledge in all staff who have responsibility for the care and well-being of adults. Staff will be able to demonstrate that they can respond to safeguarding concerns in a timely manner which puts the person at the centre of all practice

- That there are no delays across any agencies in identifying and responding to safeguarding concerns raised in respect of adults with care and support needs in Derby
- Agencies are working together collaboratively to safeguard adults in need of care and support while ensuring that people are able to make choices and have control over their lives in a way that enhances their well-being
- That it has improved its understanding based on evidence of where abuse and neglect has occurred in Derby and that it can evidence that Board members have taken action where possible to prevent this occurring in the future
- That it clearly understands the risks that are faced by the Board in respect of Safeguarding Adults in need of care and support and has a robust action plan to mitigate these risks
- Derby citizens report feeling safer after safeguarding enquiries and action has been taken
- Derby citizens report that they have been supported in making choices as a result of Safeguarding actions taken by members of the Safeguarding Adults Board
- Derby Citizens report that they have greater control over their lives as a result of Safeguarding actions taken by members of the Safeguarding Adults Board
- That Safeguarding concerns are addressed in a timely manner reflecting the complexity of issues and the wishes of those people who are being supported.
- That there is a robust process to evaluate multi-agency safeguarding process which while holding individuals and agencies to account does so in a manner that promotes learning, evidences best practice and celebrates success

Plan for 2016/2017

Derby Safeguarding Adults Board will evidence that the views of adults who have been supported through safeguarding this year will be heard and shape its future work and strategic direction.

The following actions will be taken under the leadership of Perveez Sadiq, Service Director Derby City Council with the support of the Customer Inclusion Group:

- We will visit customer/patient/citizen forums to talk about the work of Derby Safeguarding Adults Board and we will listen to the views of those present.
- We will continue to promote safeguarding and dignity in care across all communities in Derby in order to increase referrals from Adults and their families and carers. In so doing we will look to further the links we have with Health watch Derby, the Multi-Faith Centre and Safeguarding Leads from across all Faith organisations
- We will ensure that there are transparent mechanisms in order that Adults will be able to express their views in a variety of ways which make use of both traditional and electronic recording. Where Adults are not in a position to express their views their representatives will be asked to express their views on behalf of the adult
- We will ensure that Adults are asked in a clear way whether they feel safer, whether they were able to make choices and whether they have an increased control over their lives after they have been supported through safeguarding.
- We will run a series of workshops for Adults who have been through safeguarding to further gain feedback about their experience and ways in which interventions could improve

- We will ensure that Adults views will be presented in a clear manner which shows to all what is working well and where improvements need to be made
- We will ensure that Adults and their families and carers will be invited to contribute to the work of the Safeguarding Board. We will seek to explore a variety of mechanisms for this, including the use of one off workshops.
- We will continue to promote Dignity in Care. All Derby Safeguarding Board members will be registered dignity champions and the teams in which they directly work in will achieve the Dignity Award
- When we are talking with Adults we will seek feedback about their experiences of being treated with dignity and respect, identifying any issues arising from when this has not happened
- We will ensure that Safeguarding training will show evidence of co-production with adults who have been supported through safeguarding
- We will ensure that the Board's Strategic Plan for 2017/18 will show a clear link to where the views of Adults have helped to shape future objectives and actions

Derby Safeguarding Adults Board will improve the way all agencies in Derby proactively work together to safeguard adults in need of care and support. The voice of the Adult will be at the heart of all that we do.

The following actions will be taken under the leadership of Bill Nicol, Head of Adult Safeguarding Erewash, Hardwick, North Derbyshire & Southern Derbyshire Clinical Commissioning Groups, with the support of Performance Improvement group:

- We will ensure that the Safeguarding Board will develop a clear map of how agencies will work together following the raising of an alert. This map will be developed and shared with Adults in need of care and support and their representatives
- We will ensure that the multi-agency safeguarding audits will identify to what extent adults have been able to make choices and gain greater control over their lives as a result of safeguarding enquiries and actions
- In carrying out the multi-agency safeguarding audits the Board will focus on key new areas of abuse identified by the Care Act 2014 to include, self-neglect, domestic abuse and Modern Day Slavery
- We will ensure that learning that is identified from the multi-agency safeguarding audits will then lead to changes in safeguarding practice and in turn these changes will be evaluated to ensure that they have resulted in positive outcomes for Adults
- We will ensure that all safeguarding training which is developed through the Safeguarding Board will be available and used by staff from all members of the Board and will also draw on the expertise of agencies linked to the Board to ensure that it reflects best practice and is based on the principles of Making Safeguarding Personal
- We will develop shared multi-agency training for all which enhances safeguarding awareness at all levels covering both strategic and operational staff
- We will support and monitor the implementation of the Multi-Agency Safeguarding Hub and as a Board we will encourage agencies working in Safeguarding to contribute to the work of the Hub
- We will gain assurance from Board member's through the collection of evidence that they have robust arrangements in place to fully contribute to Safeguarding Adults in need of

care and support and to respond to related fields of work including MAPPA, MARAC, Prevent and Modern Day Slavery

- We will review the Board's Information Sharing Agreements to ensure that agencies are sharing information in a timely manner

Derby Safeguarding Adults Board will evidence that it has improved its intelligence on understanding the prevalence of abuse and neglect in Derby. The Board will be able to demonstrate that it has taken action and put in place plans to reduce the prevalence of abuse and neglect in Derby.

The following actions will be taken under the leadership of Bill Nicol, Head of Adult Safeguarding Erewash, Hardwick, North Derbyshire & Southern Derbyshire Clinical Commissioning Groups with the support of Performance Improvement group:

- We will look to celebrate and share good practice where agencies work together to promote the Safety of Adults in Derby. When safeguarding practice does not meet the standards as laid out in the Board's Policy, Procedures and Practice Guidance, we will hold agencies and groups to account through their Board Member
- We will receive intelligence from all agencies who are members of the Board in respect of information that they hold in relation to abuse and neglect in Derby
- We will ensure that all partners complete the Board's intelligence dashboard which will be used to improve safeguarding practice in Derby
- We will ensure that any intelligence received takes into account and references the diversity of the population of Derby
- We will look to ensure that the Board is clearly cited on all information related to high risk held by agencies working in Derby, with particularly emphasis on untoward deaths, serious untoward incidents and root cause analysis
- We will ensure that multi-agency safeguarding audits identify trends in relation to safeguarding in Derby City, focusing on location, types of abuse, nature of care and support needs and outcomes
- We will continue to hold an up to date Risk Register of issues that relate to the work of the Board. Board members will be responsible for taking mitigation action to reduce risks and for identifying any issues that they become aware of that need to be included on the risk register
- We will develop clear reporting mechanisms between the Safeguarding Adults Board, the Safeguarding Children's Board, the Health and Well-being Board and the local Quality Surveillance Group. This will include ensuring all forums are clearly cited on our strategy and how we have implemented it and we will ensure we have a clear understanding of the work and priorities of the identified Board's and the QSG
- We will receive six monthly reports on Care Quality issues in Derby City which will encompass information provided by the Care Quality Commission, Southern Derbyshire Clinical Commissioning Group and Derby City Council
- We will receive reports to further the Boards understanding of what is happening in Derby to keep Adults Safe who are at risk due to Domestic Abuse, Radicalisation, Modern Day Slavery, Hate Crime, Forced Marriage, FGM and other Harmful Cultural Practices
- We will continue to strengthen our relationships with other Safeguarding Adult Boards both regionally and nationally to enable it to identify wider trends which enhances its understanding on the prevalence of abuse and neglect in Derby

- There will be clear evidence that the intelligence the Board has gained on the prevalence of abuse and neglect in Derby will be used in the development of the Board's strategy for 2017/18 and to inform the integrated care Prevention Strategy for Derby