



DERBYSHIRE AND DERBY SAFEGUARDING ADULT BOARDS JOINT ANNUAL REPORT April 2023 - March 2024



“We will work together to enable people in Derby and Derbyshire to make choices to stay safe and to live a life free from fear, harm, and abuse.”

Introduction from the Independent Chairs

Welcome to the Derby City and Derbyshire Safeguarding Adult Boards Joint Annual Report for 2023/2024. During this 12-month period, the two Boards came together to trial Joint Board meetings which allowed us to explore closer working together across the City and County. We already share safeguarding adults policy and procedures as well as having some joint subgroups, where a collective approach to Adult Safeguarding is taken.

It was agreed that our joint Strategic Plan would focus on three priorities: Making Safeguarding Personal, Quality Assurance, and Prevention. We can give assurance that these have been at the centre of the work of both Boards along with a focus on the six principles of Adult Safeguarding: Empowerment, Protection, Prevention Partnership, Proportionality, and Accountability. It is our belief that by adhering to these principles there will be better outcomes for all who require a response within Adult Safeguarding.

It was agreed in Spring 2024 that the two Boards would revert to separate meetings to allow a more focused approach at a local level, however there are clear benefits of close working relationships, and we can assure the reader that where possible joint work will continue.

The past 12 months have seen another increase in safeguarding adult referrals across Derbyshire and Derby City and this report provides an insight to the concerns raised over this period and the approach taken by partners to address the issues of abuse and neglect.

Please take time to read this Annual Report, it evidences the huge amount of work by partner agencies to enable people in Derby and Derbyshire to make choices to stay safe and to live a life free from fear, harm, and abuse. We would like to thank our Board Managers, Natalie Gee and Sana Farah, and their back-office support, our Board members, and everyone working or volunteering in Adult Safeguarding, your work is very much appreciated.

Andy Searle
Independent Chair
Derbyshire Safeguarding Adult Board



Allan Breeton
Independent Chair
Derby Safeguarding Adults Board



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Demographic information: Derbyshire

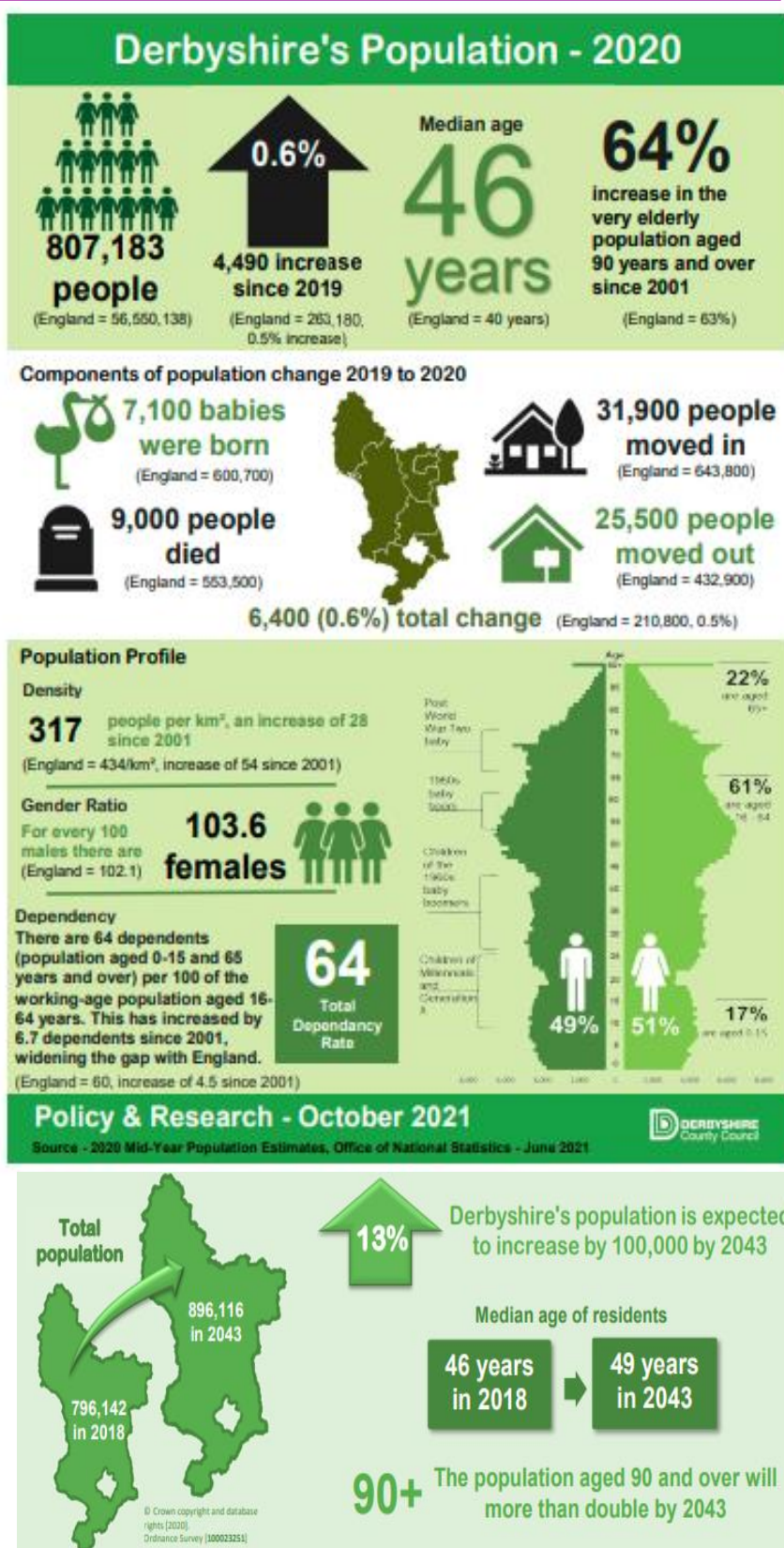
Derbyshire lies in the centre of England covering 630,366 acres. It is a large diverse county with several heavily built-up towns alongside large sparsely populated rural areas.

Derbyshire's estimated population in 2022 was 803,464 people, a 1.8% (4,490) increase since 2019. The latest population projections (2018 based) predict that by 2043 the county's population will increase to 896,100. Derbyshire has an increasingly ageing population, particularly in Derbyshire Dales with 22% of people in the county aged 65 and over in 2018 this will increase to 27% by 2043. 51% of the population are female and 49% are male.

Derbyshire households with lone adults will rise from 30% in 2018 to 33% in 2043. 96% of Derbyshire residents are White British, 2% are White non-British, 1.5% are

Asian/Asian British and 0.4% are Black/Black British.

Information source [Derbyshire Observatory – Population and Households](#)



Demographic information: Derby City



The population of Derby in 2021 was estimated to be 261,400, an increase of 5.1% from around 248,800 in 2011. The population in Derby increased by a smaller percentage compared to the overall population in the East Midlands (7.7%). Key facts from the census include:

There were 105,700 households estimated in Derby (an increase from 102,300 in 2011).

20% of people in Derby were aged 15 years and under, 63.7% were aged 16 to 64 years and 16.4% were aged 65 years and over.

78.7% of Derby residents reported their country of birth as England (a decrease from 84.0% in 2011).

3.8% of people in Derby identified their ethnic group within the ‘White’ category (a decrease from 80.3% in 2011). 15.6% within the ‘Asian, Asian British or Asian Welsh’ category (an increase from 12.5% in 2011).

Derby

Unitary District

Derby

261,364

Population [2021] – Census

78.03 km²

Area

3,349/km²

Population Density [2021]

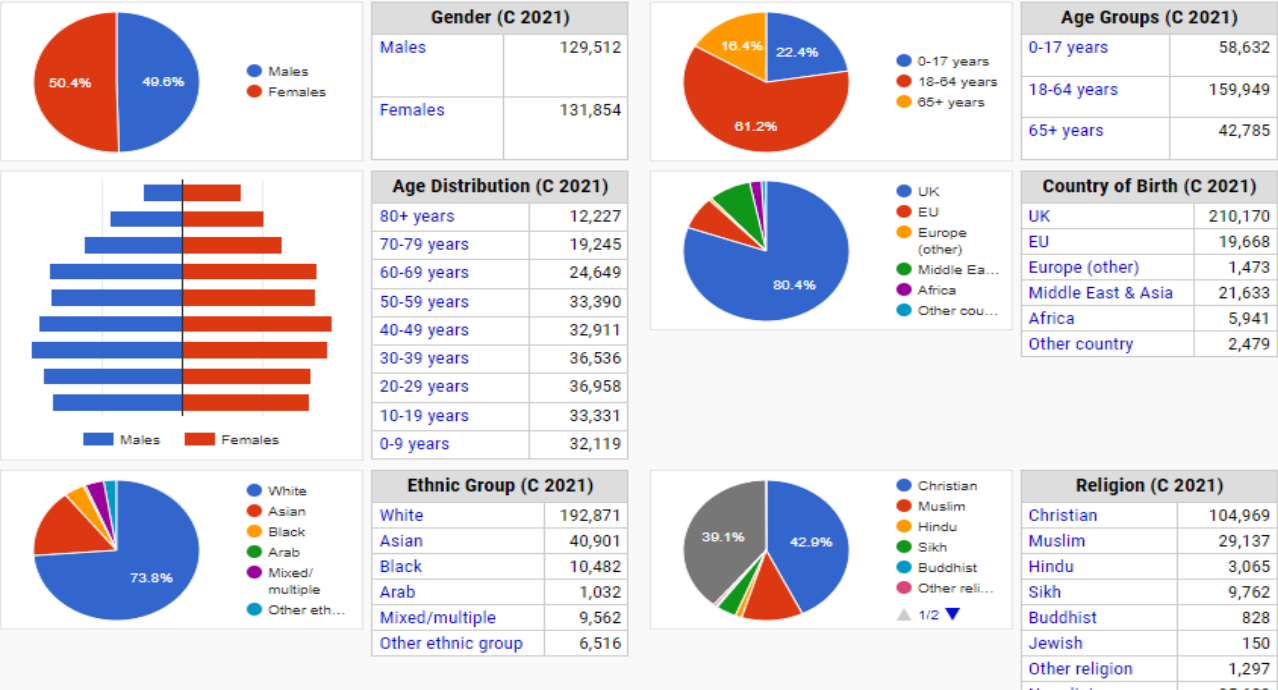
0.50%

Annual Population Change [2011 → 2021]

Median age in Derby

Between the last two censuses, the average (median) age of Derby increased by one year, from 36 to 37 years. Derby had a lower average (median) age than the East Midlands as a whole in 2021 (41 years) and a lower average (median) age than England (40 years).

Further information about the population structure:



Governance arrangements and legislative context

The Care Act 2014 made the forming of a Safeguarding Adults Board (SAB) a statutory requirement of a local authority from April 2015 onwards. The Local Authority, Integrated Care Board (ICB) and Police are required to be statutory members of a SAB, but in Derbyshire and in Derby City the Board membership includes many other key organisations (See Appendix 1). The Derbyshire and Derby City SABs take a strategic lead in the protection of adults with care and support needs. The effectiveness of a SAB is reliant on collaborative working between Board members and partner agencies and other local and regional boards. Agencies are placed under a duty by the Care Act 2014 to cooperate with the SAB.

Statutory functions of Safeguarding Adults Boards

Annual Report	Publication of an Annual Report detailing the activity of the Board over the previous year.
Strategic Plan	Production and publication of a plan setting out how the Board will meet its agreed strategic objectives.
Safeguarding Adult Reviews	Undertaking Safeguarding Adult Reviews (SARs) in accordance with Section 44 of The Care Act 2014

Safeguarding Principles

The six principles of Safeguarding Adults are set out in the Care Act 2014 and the SABs view each principle with equal importance in the effective safeguarding of adults

Empowerment	People being supported and encouraged to make their own decisions and give informed consent.
Prevention	It is better to act before harm occurs.
Proportionality	The least intrusive response appropriate to the risk presented

Protection	Support and representation for those in greatest need.
Partnership	Services working together and with their communities to prevent, protect, detecting and report abuse and neglect.
Accountability	Transparency in safeguarding practice.

In addition to their statutory functions the SABs have a wider preventative and developmental focus on safeguarding adults including;

- the development and review of multi-agency safeguarding policy, procedure, and practice guidance,
- ensuring front line staff and managers across the partnership access high quality training, relevant to their role, which has a positive impact on their practice,
- overseeing the continued development of services to empower and support adults in Derbyshire to make their own choices and that any interventions are proportionate and the least intrusive response to the risk presented,
- the identification and promotion of positive safeguarding practice where the principles of Making Safeguarding Personal (MSP) has been applied,
- raising general awareness in the community in relation to recognising and reporting abuse and neglect in Derbyshire, using accessible and easy to understand formats and a variety of different languages,
- respectfully challenging partners to provide the best quality safeguarding services, working with other partnership groups and Boards to improve the wellbeing of people living in Derbyshire and Derby City including, Derby and Derbyshire Safeguarding Children Partnership, Derbyshire and Derby City Health and Wellbeing Boards, Derbyshire and Derby City Safer Communities Boards, East Midlands ADASS Safeguarding Adults Community of Practice, the National Safeguarding Adults Board Managers Network and the National Independent Chairs Network.

Derbyshire and Derby City Safeguarding Adults Boards have joint safeguarding adults Policies and Procedures. The latest [Policies and Procedures](#) can be found on the SAB websites. During 2023-2024 a trial arrangement took place holding joint Board meetings and joint Core Business Group meetings quarterly.

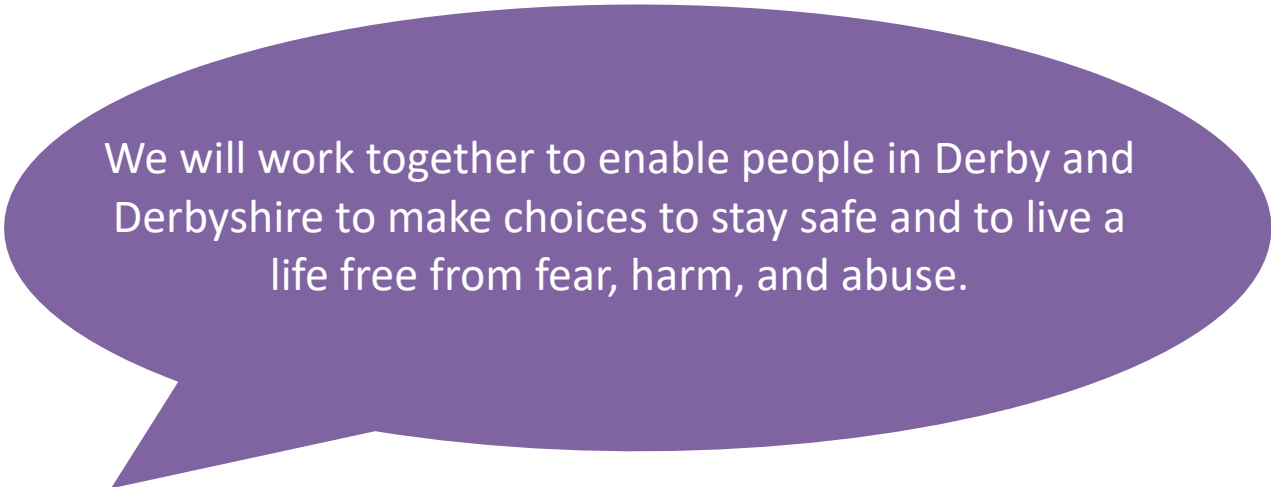
Derbyshire and Derby City SABs are independent which enables them to provide effective scrutiny of local adult safeguarding arrangements. The appointment of a SAB Independent Chair is the responsibility of the relevant local authority in consultation with statutory partners. The Independent Chairs of Derbyshire and Derby SAB, on behalf of their respective Board have regular contact with the local authority at Executive Director Level.

Strategic Plan and Priorities 2023-2024

The [Strategic Plan for 2023-24](#) focusses on three strategic priorities: Making Safeguarding Personal, Prevention and Quality Assurance. The subgroups have business plans in place linked to these priorities to support the Strategy. The business plans are presented to the Board for oversight and assurance



The joint vision of the Derby and Derbyshire SABs for 2023-2024:



Derbyshire and Derby City SAB Budgets

Derbyshire SAB is funded by Derbyshire County Council, Derbyshire Police, and Derby and Derbyshire ICB. A separate budget, the Vulnerable Adult Risk Management (VARM) Hoarding Grant, is used to provide practical support for adults who are being supported via the VARM process. This budget is funded by Derbyshire County Council Adult Social Care and Health, Derbyshire Fire and Rescue Service, and Derby and Derbyshire ICB, who each contribute £3000 to make up this £9000 per year fund. Further information about the VARM hoarding grant can be found on the [Derbyshire SAB website](#) and within the separate VARM annual report 2023-2024.

Derbyshire SAB Budget Contributions 2023-2024

Derbyshire County Council Adult Care	£46,336.48
Derby and Derbyshire ICB	£46,336.48
Derbyshire Police	£46,336.48

Total Contributions	£139,009.44
Total Amount Spent	£142,015.91

Safeguarding Adult Review (SAR) expenses are not included within the Derbyshire SAB budget expenditure and are instead split three ways between the three statutory partners of the Derbyshire SAB. The total expenditure for safeguarding adult reviews during 2023-2024 was **£13,293.75.**

Derby SAB is funded by Derby City Council, Derby and Derbyshire ICB and Derbyshire Constabulary, Derbyshire Fire and Rescue Service and Derby Homes.

Derby SAB Budget Contributions 2023-2024

Derby City Council	£117,653
Derby and Derbyshire ICB	£36k
Derbyshire Police	£30k
Derbyshire Fire and Rescue Service	£5k
Derby Homes	£5k

Total Contributions	£193,653
Total Amount Spent	£187,274

Derby Safeguarding Adult Review (SAR) expenses are included within the above Derby SAB budget expenditure. The total expenditure for safeguarding adult reviews during 2023-2024 was £1500.

Key Derby and Derbyshire SAB achievements and progress 2023-2024

Newsletters

Four [Derbyshire SAB newsletters](#) were produced and published on the Derbyshire SAB website. Two [MCA newsletters](#) were also produced by the Joint Derby and Derbyshire MCA subgroup to support frontline staff with understanding and applying the principles of the Mental Capacity Act.

Derby and Derbyshire SAB safeguarding adults practice guidance

The composite practice guidance document was updated by the Joint Policy and Procedures subgroup with the following new pieces of practice guidance:

- Cyber Choices and the Cyber Choices Toolkit
- Neurodiversity and safeguarding adults
- Adult exploitation risk assessment guidance
- Assessing and supporting people with multiple and complex needs
- The domestic abuse section was updated to include information about domestic abuse in the 65 and over age group.

Derby and Derbyshire SAB adult safeguarding decision-making guidance



The Derbyshire SAB decision making guidance was adapted to become a joint document for practitioners working in Derbyshire and/or Derby City. The guidance provides support to decision-making for completing adult safeguarding referrals.

Assessing mental capacity and making best interest decisions guidance



New guidance in relation to assessing mental capacity and making best interests decisions was launched in November 2023 as part of National Safeguarding Adults Week. It aims to 'demystify' the Mental Capacity Act and make key aspects workable in practice. The document provides guidance about assessing mental capacity and making best interests decisions in accordance with the Mental Capacity Act 2005 (MCA).

Derby and Derbyshire SAB Persons in a Position of Trust (PIPOT) framework and procedure

The statutory guidance to the Care Act 2014 requires Safeguarding Adults Boards to establish and agree a framework and process to respond to allegations against anyone who works (either paid or unpaid) with adults with care and support needs. A joint PIPOT framework and process was agreed by Derbyshire and Derby City SABs in October 2023 which replaced the previous process followed by Derbyshire SAB partners.

The PIPOT framework focuses on the management of risk based on an assessment of abuse or harm against an adult with care and support needs to ensure appropriate actions are taken to manage allegations, regardless of whether they are made in connection with the PIPOT's employment, in their private life, or any other capacity. The guidance applies to the local authority, all partner agencies and commissioned local authorities' relevant partners, and those providing care and support services.

Derbyshire SAB Domestic Abuse and Older Adults Leaflet



of domestic abuse in those they care for, and what they should do if there are any concerns.

In February 2023 a new Derbyshire SAB resource was created to help domiciliary carers understand domestic abuse and older adults. The resource helps to outline the key role that domiciliary carers can play in spotting the signs

Derby and Derbyshire SAB Hidden Harms Animation-Older adults and domestic abuse



Based on the power and control wheel as adapted by Dewis Choice, the aim of this short animation is to help support practitioners and families start a conversation with older people about

domestic abuse. Older people may be more reluctant to talk about problems at home due to experiential, cultural, and social factors, and this combined with ageing and subsequent care needs leaves them vulnerable to having domestic abuse overlooked. The Hidden harms animation has been co-created by survivors aged between 60 and 93 years old from Dewis Choice, who are now in recovery and living free from harm, fear and abuse. We would like to thank Norfolk Safeguarding Adults Board for granting permission to adapt this animation for Derbyshire and Derby Safeguarding Adults Boards and Derbyshire and Derby City Safer Communities Boards.

Derby and Derbyshire SAB Safeguarding Adults- What to Expect' Leaflet



The Derby and Derbyshire 'Safeguarding Adults: What to Expect' leaflet launched on 1st August 2023. The leaflet provides an explanation of the purpose of the safeguarding process in a clear and straightforward way. The leaflet is something that can be 'owned' by

the adult and they can refer back at any point during the safeguarding process. The leaflet can be completed by a practitioner to inform the person they are working with who their key point of contact is in relation to the safeguarding process as well as informing them of the nature of the concerns raised about them. There is also a section where the adult can write down any questions, wishes or feelings. This information can be used as part of safety planning to ensure that the adult's views have been taken into account. The leaflet has been co-produced with feedback received from the Derbyshire Stakeholder Engagement Board (DSEB) and adults who have previously been supported via the safeguarding process in Derbyshire.

Telephone and doorstep scams podcasts



Members of the Financial Abuse Working Group recorded two podcasts about scams during 2023-2024. The telephone scams podcast discusses the strategies used by telephone scammers, where to find advice about spotting scams and how to report them.

In the doorstep crimes podcast, rogue traders, bogus callers and distraction burglaries are discussed and information is provided about what to look out for, how to seek support and how to report this type of crime.

Derby and Derbyshire SAB Multi-Agency Training

The training course, 'Chairing multi-agency meetings' is a joint course for Derbyshire and Derby City Safeguarding Adults Boards, hosted by the Derbyshire County Council electronic system, Derbyshire Learning Online. The course is available for all professionals working for partner agencies across Derbyshire and Derby City, including the voluntary sector. Three sessions took place during 2023-2024 with 56 practitioners in attendance.

Key learning outcomes for this course are listed below:

- Explore how to plan and chair multi-agency meetings where someone is at risk, whilst maintaining the values that underpin Making Safeguarding Personal.
- Consider how to chair meetings to best practice standards, applying relevant legislation and guidance, including information sharing protocols.
- Discuss how to prepare for a meeting, ensuring that participants are clear about their roles and what outcomes are to be achieved.
- Recognise and practice a range of interpersonal skills to manage the meeting and achieve specified outcomes for individuals.
- Identify some of the things that may go wrong in meetings and consider what actions can be taken to ensure the meeting remains focussed.

Below is some feedback from professionals who attended the training during 2023-2024:

‘Valuable learning from other service users and the group interactions. Useful to discuss how to deal with different personalities within a meeting and how to get the best outcomes for each of them. Important to be aware of the practicalities of setting up a meeting and who needs to be involved.’

‘It allowed me to reflect on my practice and experience of attending and chairing meetings. It was also helpful to share experiences of good and bad meetings and remember it is about achieving a good outcome for the client and ensuring the meeting is person centered and accessible for them, rather than the agencies working around the client.’

National Safeguarding Adults Week Webinars 20th-26th November 2023

During National Safeguarding Week the Derby and Derbyshire SABs arranged seven webinar sessions aimed at front-line practitioners and managers working for partner agencies across Derby and Derbyshire. The webinars focused on the following subjects:

- Introducing the theme of MCA and safeguarding adults
- MCA: increasing confidence in assessing capacity. DoLS and Court of Protection (this session was held on three occasions during the week)
- MCA and fluctuating capacity
- MCA, safeguarding adults, and engagement
- MCA and trauma-informed practice

The webinars were attended by a total of 397 professionals during the week.

Derbyshire SAB Website



The Derbyshire SAB website

www.DerbyshireSAB.org.uk was launched in September 2018. The website contains a wide range of information and resources for both the public and professionals. During the year 2023-2024 the website had 93,135 pageviews,

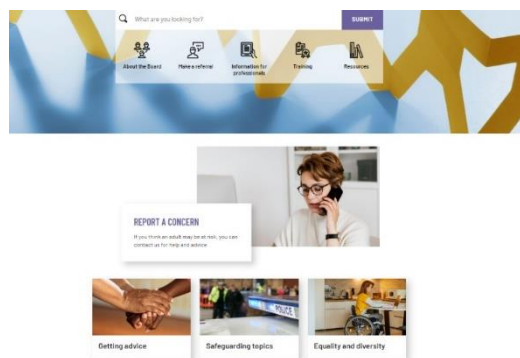
an increase of 40% from the previous year.

Derbyshire SAB social media @DerbyshireSAB



The DSAB X (formally known as Twitter) and Facebook profiles were launched in September 2018. Social media posts are used to promote a wide variety of Safeguarding Adults Board information, advertise Board events and projects as well as awareness raising on a range of safeguarding topics. Social media campaigns took place during World Elder Abuse Awareness Day 2023, National Safeguarding Adults Week 2023 and Scams Awareness Week 2023. Social media is used to follow and support the work of other SABs and partner agencies locally and nationally via social media. The numbers of X followers and Facebook fans have increased throughout 2023-2024, with 1109 followers on X (an increase of 12% from the previous year) and 560 Facebook fans (an increase of 8% from the previous year) as of April 2024.

Derby SAB Website



During the year 2023-2024 the Derby SAB website had 19k pageviews.

The <https://www.derbysab.org.uk/> was relaunched in March 2023.

Subgroup Activity of the Derbyshire and Derby Safeguarding Adults Boards 2023/2024

The Derby and Derbyshire SABs have four joint subgroups:

- Core Business Group
- Learning and Development subgroup (L&D)
- Mental Capacity Act subgroup (MCA)
- Policy and Procedures subgroup (P&P)

Derbyshire SAB has three standalone subgroups:

- Safeguarding Adult Review (SAR) subgroup
- Operational and Leadership subgroup
- Performance and Improvement subgroup

Derby SAB has three standalone subgroups:

- Making Safeguarding Personal subgroup (MSP)
- Quality Assurance subgroup (QA)
- Safeguarding Adult Review (SAR) subgroup

The Board and subgroups structure chart can be found at Appendix 2 of this report. Each subgroup reports quarterly to the Boards on activity, progress, and challenges.

Two long term Derbyshire SAB working groups are also in place which focus on specific areas of safeguarding work in Derbyshire.

- Vulnerable Adult Risk Management (VARM) Working Group
- Financial Abuse Working Group

The Core Business Group

Chair - Andy Searle



The DSAB Core Business Group is a subgroup of both Derbyshire and Derby City SABs with membership from the Independent Chairs of Derbyshire and Derby City SAB, the Derbyshire and Derby City SAB Board managers and the statutory partners of the two Boards.

The purpose of the Core Business Group is to;

- inform and agree the agenda for each Board meeting.
- discuss and follow up on SAB Business in between Board meetings.
- co-ordinate the production and implementation of the SABs Business Plans.
- monitor the effectiveness of the SABs and their subgroups in relation to safeguarding adults in Derbyshire and Derby City, bringing good practice/areas for further scrutiny to main Board.
- monitor the effectiveness of processes and areas that are routinely reported to the SABs.
- establish and monitor financial arrangements for the SABs.

The core business group meets quarterly as a minimum in between Board meetings but during 2023-2024 several additional meetings took place to enable the trial of joint SAB meetings to run smoothly. A key role of the core business group was to review evaluation feedback following each Board meeting to understand the strengths and limitations of the joint arrangements. Towards the end of the financial year an options paper was considered by the core business group as to next steps, with the decision taken to revert to separate Board meetings with one joint development session for 2024-2025. The SABs also agreed to retain the Joint Core Business Group arrangement in order to avoid duplication where possible.

The Joint Learning and Development Subgroup

Chair: Gaz Smethem (Derbyshire Police)



The learning and development subgroup is a joint subgroup with Derby Safeguarding Adults Board. It is responsible for providing assurance that staff are equipped to respond to safeguarding with competent and confident practice with a focus on the following key areas:

- to identify, develop and maintain a multi-agency safeguarding adults training programme.
- to promote a consistent approach to safeguarding adults across Derby and Derbyshire.
- to embed the principles of 'making safeguarding personal' within safeguarding training.
- to develop and maintain links with the Derby and Derbyshire Safeguarding Children Partnership and implement and embed the 'think family' agenda across all agencies.
- to develop quality assurance tools to evaluate safeguarding training.

The subgroup met up on four occasions within the last 12-month period and these were all well attended by partner agencies.

Following on from work undertaken in the previous year, a review of all partners Equality, Diversity and Inclusion training was completed which highlighted that some gaps. A task and Finish group was set up to explore how the SABs can ensure that safeguarding training makes sufficient reference to equality, diversity and inclusion.

It was recognised that a more trauma informed approach is required across the partnership and as a result, further work is being progressed around Trauma Informed practice resources and training with a specific focus on safeguarding practice. Derbyshire Healthcare NHS Foundation trust took a lead on this and are in the process of finalising a detailed training package which will be shared with all partners.

National Safeguarding Adults Week took place 20th- 24th November 2023 and the theme chosen for the week was the Mental Capacity Act due to this being a key learning theme identified in Derbyshire and Derby City Safeguarding Adult Reviews. A suite of webinars were held and the feedback was positive from those who participated.

An area highlighted for requiring continued training during 2023-2024 was Chairing Multi-Agency meetings. As a result, 10 training sessions were arranged and all were well attended, with positive feedback received from attendees.

Feedback was provided by the Derbyshire and Derby City SAB managers on learning from multi-agency case file audits carried out by Derby and Derbyshire SABs. This information has resulted in training course content being updated to reflect emerging themes and trends.

Derby and Derbyshire SABs hosted a Predatory Marriage Webinar in June 2023, which was well attended, and positive feedback received. An information poster and briefing video is available to agencies.

Discussions have taken place in relation to the merits and challenges on-line vs face to face delivery of courses. The group will look to reintroduce some face-to-face delivery where capacity and resource allows this, but this will be monitored to ensure take up or attendance isn't negatively affected by this.

The Joint Mental Capacity Act (MCA) Subgroup

Chair: Emily Freeman, Head of Service for Safeguarding Adults and Professional Standards, Derby City Council



The MCA subgroup is a joint subgroup for Derby and Derbyshire Safeguarding Adults Boards. It is positively supported with representation from key statutory and non-statutory partners and is well attended. The purpose of the MCA is to promote and safeguard decision making within a legal framework. The MCA empowers people to make decisions for themselves wherever possible and protects

those who are unable to make decisions for themselves.

The MCA Subgroup meets quarterly, reviewing the Strategic Action Plan which links with Derby and Derbyshire's SABs three priorities: Making Safeguarding Personal, Quality assurance and Prevention.

The following work has been undertaken by the Subgroup during 2023-24:

- Circulation of two Newsletters (issues 5 and 6) highlighting key themes on MCA. The newsletters can be found on the Derby SAB website. The themes covered within the newsletter included:
 - Liberty Protection Safeguards – Where do we go from here?
 - The Oliver McGowan Mandatory Training
 - National Safeguarding Adults Awareness Week
 - Useful Resources and Links
- MCA was a theme identified for the National Safeguarding Adults Awareness Week and was supported by partners across the subgroup.
- A task and finish meeting were held to review the MCA Guidance Waltham Forest, which has been adapted for professionals to use within City and County. the document was launched during the National Safeguarding Adults Awareness Week in November 2023.

- Activities reports on Deprivation of Liberty Safeguards (DOLS) referrals and information from the Advocacy and IMCA Services are regularly discussed at the subgroup and exceptions noted for escalation to the DSABs.
- The subgroup received feedback from Derby and Derbyshire SABs Multi-Case files audits where the theme was MCA.
- Received recommendations from reviews (locally and nationally) that were relevant for the Subgroup, embedding any learning.
- Partners continued to share good practice, tools and information and scrutinizing the application of the MCA and DOLS across partner agencies
- Feedback on internal audits on DOLS carried out by agencies was provided.
- General customer feedback provided by advocacy services.
- Recirculation of the survey carried out for partner agencies about information and resources that they have within their organisations relating to MCA and transition from young people's services to adult's services and how agencies work and support young people and their families to understand MCA. A task and finish meeting was held to review the feedback.
- Continued to receive legal updates on relevant DoLS and MCA case laws.

The MCA Subgroup continues to progress and focus on the below key topics for 2024-25:

Making Safeguarding Personal:

- Agencies to share tools to promote and raise awareness on MCA and safeguarding, that can be promoted in the Newsletter.
- Devise questions that can be used by partners agencies to share good practice and obtain feedback from customer experience that can feed into the Newsletter.
- Finalise tools for families about MCA and transition from children and young people services to adult services.
- Develop information to raise awareness of considering of cultural practices and protective characteristics when undertaking MCA assessment.

Quality Assurance:

- Analysis of statutory reviews, audits and case law to identify learning for sharing where MCA is mentioned.
- Seeking assurance about application of the MCA within all SAB partner agencies.

Prevention:

- Explore promotion of how the MCA can be used to support preparation for future decision making around Lasting Power of Attorney and Advance Decision to Refuse Treatment.

Performance:

- Provide quarterly exception data reports highlighting key concerns and positive practice.
- Explore source of DoLS application data to seek assurance of appropriate application of the MCA.

The Joint Policy and Procedures Subgroup

Chair: Zoe Rodger-Fox, Head of Safeguarding, Chesterfield Royal Hospital NHS Foundation Trust.



The purpose of the Joint Policy and Procedures Subgroup is to establish and review multi-agency policies and procedures and practice guidance in relation to safeguarding adults to ensure that staff are equipped to respond to safeguarding adult concerns and promote the welfare of adults with care and support needs with the aim to;

- support both SABs in meeting the requirements of national guidance/legislation and standards in service provision to safeguard adults who are in need of care and support,
- identify, develop, review and promote multi-agency safeguarding adults policy,

procedures and practice guidance,

- promote a consistent approach to safeguarding adults across Derby and Derbyshire.
- Embed the principles of Making Safeguarding Personal within safeguarding policy and practice guidance.

Existing guidance will not be reviewed unless there is a requirement due to;

- A change in legislation or statutory guidance.
- The review date has arrived.
- A formal request is made via the Board or a SAB subgroup that an amendment is required due to a factual inaccuracy.
- Learning from a SAR/learning review/DHR/CSPR requires a change to be made to existing guidance.

There continues to be positive engagement with the policy and procedure subgroup with attendances across the partners and with multi-agency contribution to all workstreams. The Chair and deputy chair continued in role for the year with agreement from the sub-group, they are both from health services across Derbyshire.

All policy and procedure is developed with a focus on the citizen to support the making safeguarding personal agenda and is consulted on across a range of agencies.

The subgroup has continued with the progress that has been made over the last four years with all pieces of work currently require being worked on or completed. Additionally, three pieces of work have been archived as no longer require or being added to alternative sections to support in ease of access for practitioners.

	2019- 2020	2020- 2021	2021- 2022	2022- 2023	2023-2024
RED Document required and not started yet	10	6	4	2	0
AMBER Document being worked on or awaiting sign off	11	6	4	5	5
GREEN Document in place	26	42	51	56	57

Following benchmarking with colleagues that group have added an additional quality assurance process for monitoring the ongoing procedures and having set review dates to ensure that they are maintained in line with best practice.

The Derbyshire Safeguarding Adults Review (SAR) Subgroup

Chair: Lynne Hyland (Derbyshire County Council, Adult Social Care and Health)



I am pleased to be writing this report as the new Chair of the Safeguarding Adults Review (SAR) subgroup. The last year has been busy for the SAR subgroup with up to 4 SARs running at once. I have been supported in this role by DSAB partner agencies to learn from and improve Safeguarding in Derbyshire, through the SAR process. Sharon Dove who is the Named Nurse for Safeguarding Adults for Derbyshire Community Health Services is the vice chair and has assisted to fulfil the duties of chair over the last year.

The Safeguarding Adult Review (SAR) subgroup meets quarterly throughout the year, to consider SAR referrals, monitor the progress of current SARs, provide updates regionally and nationally, and monitor the actions of the SAR recommendation panel. Panel members represent our partner agencies, including colleagues from health and the police. This brings a wide range of specialisms and base of knowledge in different areas of practice. As a group we are able to ensure the learning from SARs is embedded and communicated across the safeguarding partnership.

All key DSAB partners are represented in the subgroups, alongside representation from the Derbyshire County Council legal department, and subgroup members have worked collaboratively to deliver the strategic priorities of Making Safeguarding Personal (MSP), Quality Assurance and Prevention over 2023/24. Activity included ensuring a person-centered approach in the completion of all Safeguarding Adult Reviews and seeking assurance that Making Safeguarding Personal (MSP) is embedded across all inter-agency involvement and measuring of impact from the actions completed.

The subgroup has taken appropriate action during the year to ensure that learning from completed SARs has been shared appropriately and proportionately across agencies and the SAR recommendations group has continued to meet and monitor the implementation of recommendations made in completed SARs and Multi-agency learning reviews (MALRs). The subgroup continued to receive an increased number of SAR referrals in 23/24 than in previous years. We are working with our colleagues from LeDer to ensure the most appropriate review is completed and looking to develop closer links with public health to ensure learning is embedded with development of services for people of Derbyshire.

Mental Capacity is a theme identified in SARs, both by DSAB and nationally so the Learning and Development subgroup coordinated and facilitated the National Safeguarding Adults Week which focused on Mental Capacity Assessments (MCA), jointly with our colleagues from Derby

City. You can read more about this activity in other sections of this annual report.

Over the last year there has been a greater focus on 'impact', particularly how the actions of the SAR subgroup and recommendations panel has been embedded within practice. This is consistent with the key DSAB priority of prevention. It ensures that the learning from SARs leads to agencies working together more effectively to prevent abuse and neglect from happening to others.

SAR21A was completed during 22/23 which was commissioned in the previous financial year; however, due to other parallel processes the publication of the SAR is currently on hold. Learning has however been disseminated to all agencies within DSAB, with the action plan continues to be overseen and monitored by the SAR Recommendation sub-group. A self-neglect toolkit is being developed as an outcome from SAR 21a, this work is being led by Natalie Gee (DSAB Manager) and will shortly be available for all to use to support practice from all agencies. SAR 22A is scheduled for publication in May 2024. The learning tools will include a Learning on One page (LOOP) and an animation. SAR 23A and 23B are currently underway and the learning brief and LOOP will be published and available to all to share learning once finalised.

You can visit derbyshiresab.org.uk to find further information about SARs and to access the learning tools.

The Derbyshire Operational and Leadership Subgroup

Chair: Michelle Grant (Derby and Derbyshire ICB)



The Operational and Leadership subgroup was established in 2016 and was attended by Safeguarding Leads from DSAB agencies and by adult social care managers from each locality area. The key objective of the group was to allow an opportunity for all partners to discuss how to improve operational safeguarding systems and safeguarding processes and work together as a system to implement improvements.

During 2023-2024 it was highlighted that there was some duplication between this group and other subgroups, in particular since the introduction of the Policy and Procedures subgroup. It was therefore agreed to review the business plan and terms of reference for this group. The review resulted in a proposal to disband the subgroup in August 2023, with an agreement that any outstanding work on the workplan will be moved to either the joint SAB Policy and Procedures subgroup or the Performance and Improvement subgroup. Operational and Leadership subgroup members were informed that they could continue to raise issues and request agenda items in relation to quality assurance, or the implementation of DSAB policy, procedure and practice guidance by contacting the Board office and these would be included in the agenda for either the Policy and Procedures Subgroup or the Performance and Improvement subgroup.

As chair I would like to thank the members of the operational and leadership subgroup for their contributions to adult safeguarding over past 8 years, many of whom continue to support the Board via other subgroups.

The Derbyshire Vulnerable Adult Risk Management (VARM) Working Group

Chair- Bill Nicol, Derby and Derbyshire ICB

The vulnerable adult risk management (VARM) process was implemented in Derbyshire in 2013 to manage risks which may arise within specific circumstances when working with adults deemed to have capacity to make decisions for themselves, but who are at risk of serious harm through self-neglect, risk taking behaviour, chaotic lifestyles or refusal of services. The DSAB VARM Working Group has a focus on both strategic and operational matters relating to the VARM process. A separate VARM annual report for 2023-2024 has been produced containing statistical data and qualitative information in relation to VARM and can be requested via emailing DerbyshireSAB@derbyshire.gov.uk.

DSAB VARM Working Group Key Achievements 2023-2024

- Quarterly VARM data reports were produced and presented by the VARM administrator for discussion and analysis.
- In April 2023 it was agreed that the maximum VARM hoarding grant allocation would be increased from £500 to £600 per household to reflect impact of the cost of living increase on the cost of goods and services.
- VARM and Self Neglect Quality Assurance Analysis Report – a quality assurance exercise was undertaken which involved the analysis of 3 years of VARM data, survey feedback from VARM chairs and observations at VARM meetings using a bespoke audit tool. An extensive audit of 90 cases was undertaken in December 2023. Thomas Brown, Service Manager for adult social care lead this piece of work and produced a report on the findings.
- Improved data capture and analysis - the VARM workflow on Mosaic has been updated to ensure outcomes and impact of VARM can be better captured in qualitative data, along with this, new VARM dashboard (Power BI) has been developed to allow improved data collection and reporting.
- Measuring Impact - as part of the VARM closure process, an additional mandatory question has been added to the VARM meeting form with RAG rated scoring of whether adults have been made safer as a result of the VARM process or whether the risk has remained the same.

The record also prompts the chair to consider and record whether the risk has increased and the safeguarding threshold has been met.

- Support with complex cases – Some cases are discussed at VARM working group meetings, so that professionals can learn from each other and provide peer support, along with case studies that are presented as Learning On One Page (LOOP) which identify good practice and areas for development and learning. These documents are shared on the newsletter and used in the VARM webinar training events. VARM case studies were presented for 'Joanne' (by Framework Housing), 'Martin' (by Adult Social Care) during 2023-2024
- Posts on X (formally Twitter) and Facebook keep front line staff updated and to raise awareness of the VARM process.
- Two VARM newsletters were produced and shared across the partnership during 2023-2024.
- Two task and finish groups were set up to undertake specific pieces of work in relation to VARM. The first group was set up to review the VARM criteria and interface between VARM and safeguarding. The second group was set up to look at how to reach key groups in the community with communications to raise awareness about self-neglect and the support available.
- Staff within the Derbyshire County Council adult social care and health training team deliver a three-hour webinar version of the VARM briefing training and during 2023-2024 resulting in 500 professionals receiving the training from the following agencies.

Derbyshire SAB Financial Abuse Working Group

Katy Pugh- Age UK Derby and Derbyshire

The DSAB financial abuse working group met twice during 2023-2024. The group has a well-established virtual network and regular communication takes place to share information about financial scams, resources and campaigns. A suite of information is available on the [DSAB website](#) which can be used by the public and professionals to learn about the risks and how to access support. Two new podcasts were produced by members of our group from Derbyshire Police, Derbyshire Community Safety Team and Derbyshire County Council Trading Standards on Telephone and Doorstep scams.

Derbyshire District Councils Safeguarding Leads subgroup

Deborah Whallet- Bolsover District Council



The Derbyshire Districts Safeguarding Leads Group (DDSLG) has a productive year. The group finalised the overarching Safeguarding Policy which has been adopted by several Districts and Borough to date, it is hoped that this will be fully adopted by all Councils in the coming months. This Policy will encourage a consistent approach to Safeguarding, and it will be reviewed each year by the DDSLG to ensure all current best practice and learning is included and updated.

Training has been an area that the DDSLG has focused on over the last year. The group and their colleagues have attended excellent Neurodiversity training provided by Derbyshire County Council which has been beneficial to officers, educating how they can better engage with customers. Training, specifically asked for by the group for Housing colleagues was provided by Josie Hill and team members. This gave the attendees invaluable information on safeguarding. Three sessions were successfully held and following that a “train the trainer” session was arranged to ensure the learning is further cascaded out. Well over 100 staff were trained during those sessions and the feedback from them was excellent.

In the coming year the group hope to review the current Action Plan ensuring that it is fit for purpose and captures the emerging issues for the group.

**The Derbyshire Performance and Improvement
subgroup and Derby Quality Assurance subgroup
Chair: Bill Nicol (Derby and Derbyshire ICB)**



The Derby Quality Assurance subgroup & the Derbyshire Performance and Improvement subgroup continued their work to better understand the quality and standard of service delivery when responding to an allegation of abusive behaviour and practice toward an adult at risk. This was done through the collation of operational statistics to identify reporting trends and patterns. The groups also introduced Key Performance Indicators to be used across partner

agencies and key stakeholders:

The use of the KPIs remains at an early stage but already are proving invaluable in evidencing to what extent adults at risk are involved within the safeguarding operational process.

The Quality Assurance subgroup and the Performance and Improvement subgroup also lead the case file audit programmes for their Board and there can be little doubt that this work has enhanced our understanding of multi-agency collaboration. Key findings from the audits are highlighted and then distributed across SAB partners, and to frontline staff via a LOOP (Learning on one Page) ensuring a broader awareness of best practice, joint-working, and challenges.

Below are the themes covered in Derby City Multi Agency Case File Audits during 2023-2024:

- Domestic Abuse in Older Adults
- Financial Abuse
- Low Level Risk Referrals

Below are the themes covered in Derbyshire City Multi Agency Case File Audits during 2023-2024:

- Domestic Abuse where a safeguarding referral has been received for a person over the age of 65.
- Safeguarding adult referrals where the person is in receipt of a direct payment.
- Safeguarding referrals where a crime has been committed.
- Safeguarding referrals where the person had a dementia diagnosis.

Work is underway to design a joint Board Safeguarding Assurance Template which will provide information of members systems and procedures to ensure their compliance with statutory safeguarding responsibilities. Areas covers will include:

- Leadership, Management and Governance.
- Safe Recruitment and People in Position of Trust (PIPOT).
- Policy and Procedures.
- Training and Workforce Development.
- Making Safeguarding Personal.

The Derby Quality Assurance & Derbyshire Performance and Improvement Subgroups led on the Assurance Exercise to review local arrangements following the publication of findings from the Safeguarding Adults Review in relation to Whorlton Hall. A survey was carried out, seeking assurance from Derby and Derbyshire SAB partners in relation to the seven system findings following the publication of the report which allowed the groups to provide clear assurance to both boards.

Attendance and SAB member representation remains strong at both subgroups, and I would like to thank participants for their contributions and efforts in completing our action plan and priorities.

The Derby Safeguarding Adults Review (SAR) Subgroup

Chair: Andy Smith (Derby City Council)



The SAR Subgroup looks at referrals submitted to the group which need to be assessed against the SAR Criteria in the Care Act 2014.

In August 2023, the SAR Operational Group was established. The aim of the SAR Operational Group is to:

- Monitor and evaluate progress of action plans in response to SARs or other reviews, to ensure compliance is achieved.
- Review published reports from SARs nationally and consider if learning points are relevant for DSAB and if actions are required.
- Ensure that lessons learned from local and national reviews are disseminated to relevant staff in all local organisations by making recommendations about feedback sessions, training courses or other activities.
- Ensure that learning is shared with Training and Workforce Development, influencing the training programme.
- Review and update the SAR Policy Framework.

The recommendations for SAR01 are monitored via the SAR Operational Group, and it is hoped to sign off the action plan in 2024-25, with a plan to review the action plan following nine months of sign off.

In March 2021, the SAR Subgroup commissioned a second Safeguarding Adults Review (SAR02). SAR02 was commissioned to an Independent Reviewer and was signed off by the Derby Safeguarding Adults Board in July 2024. A Learning Brief and Learning on One Page (LOOP) was completed, and learning was widely shared across partner-agencies. The recommendations are being monitored by the SAR Operational Group.

During 2023-24, the SAR Subgroup received four new referrals for consideration of a SAR, of which:

- Two SAR referrals have been accepted and are commissioned to two Independent Reviewers.
- One SAR referral did not meet the criteria of a SAR.
- One SAR has been considered at the SAR Subgroup in March 2024 and additional information has been requested to enable a decision about next steps.

The two SAR referrals commissioned in March 2024 will be funded from the Board's underspend from 2023/24 and funding for any new SARs commissioned will be split between the three statutory partners.

The Derby Making Safeguarding Personal (MSP) Subgroup

Chair: Pervvez Sadiq, Derby City Council



The focus of the MSP subgroup is to promote awareness of Safeguarding Adults across Derby City and to ensure that the views of Adults who have experience of safeguarding processes are used to inform practice development and stronger multi-agency working.

The MSP Subgroup meets quarterly, reviewing the Action Plan which links with the SAB's three priorities: Making Safeguarding Personal, Quality Assurance and Prevention.

The following work has been undertaken by the Subgroup during 2023-24:

- Two safeguarding presentations were developed and signed off by the subgroup. The presentation is for partner agencies to use to promote the Safeguarding Adults Agenda.
- Obtained details of community groups within Derby City with the aim of setting up outreach sessions and briefings for the next financial year.
- The What to Expect Leaflet was developed jointly with Derbyshire SAB, shared and promoted with partners to promote and use with customers.
- Received one Dignity Award application this year, and 15 nominations for recognising individual/agencies contribution to promoting Dignity certificates were issued at the

Dignity Action Day by the Deputy Mayor and Independent Chair of DSAB.

- Celebrated and hosted the Derby City Dignity in Action Day.
- The Dignity award application was reviewed and streamlined, following feedback received from agencies.
- The Communications Strategy was reviewed and updated, and action plan developed, which sat under the Communication Strategy.
- Continued to receive data information on MSP data and feedback from customers.
- Supported with the coordination of the National Safeguarding Adults Awareness Week and delivered seven briefings on five different subjects, in partnership with agencies. The theme of the week was Mental Capacity Act (MCA).
- Regularly reviewed the DSAB Risk Register
- Reports were presented by partner agencies on audits carried out within their organisation on MSP.

The following work is in progress and will be the focus for the MSP Subgroup for 2024-25:

Making safeguarding personal:

- To raise awareness of Safeguarding Adults within the community.
- To receive feedback from the Adult / their representative during safeguarding process.

Quality assurance:

- To ensure MSP is demonstrated in safeguarding practice.

Prevention:

- To review the communication strategy and develop an implementation action plan.

Performance:

- To develop quality assurance mechanisms for making safeguarding personal and acknowledging good practice and positive outcomes on the KPIs.

Derbyshire SAB Safeguarding adults' data 2023-2024

Total Number of Safeguarding Referrals received in Derbyshire during 2023-24

Total Number of Safeguarding Referrals Received in 2023-23

6748

20%

Total Percentage increase in Referrals from 2022-23

Total Number of Section 42 Safeguarding Enquiries

2280

Ethnicity

The average population of Derbyshire who are White/White British is **96%**

White/White British is the largest ethnicity group for safeguarding referrals with **90%**. The percentage, an increase of 1% from the previous year

Referral Source

The majority of referrals were made by care homes **33%**

3% of referrals were self-referrals or referrals from members of the public

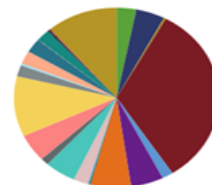
Age and Gender



People over the age of 65 received the most referrals amounting to **61%**, a **1%** decrease from 2022-23.

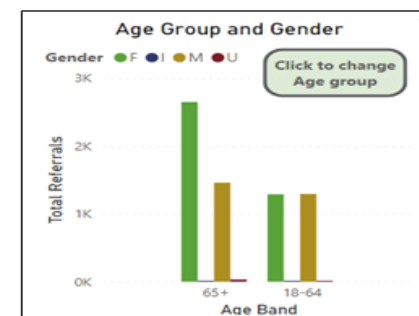
Referral Source

- (Blank)
- Ambulance Serv...
- Anonymous
- Care Home
- CQC
- DCC
- DCHS/Communi...
- Dental Practice
- Derbyshire Fire ...
- Family member/...
- GP/CCG
- Health out of ar...
- Home care provi...
- Hospital
- Housing/Enviro...
- Member of the ...
- Mental Health/...
- Optometrist
- Other Local Aut...
- Pharmacist
- Police
- Probation Service
- Self Referral
- Voluntary Sector



58% of referrals were in relation to women were whilst **41%** were in relation to men. This % is the same as the previous year.

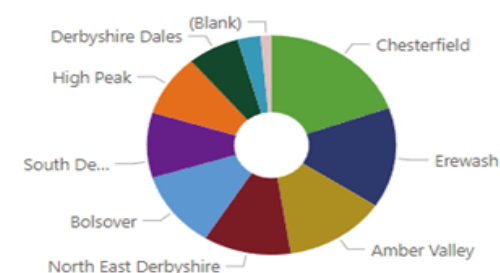
51% of people in Derbyshire are women.



Locality Area

The majority of referrals related to people living in Chesterfield **20%**

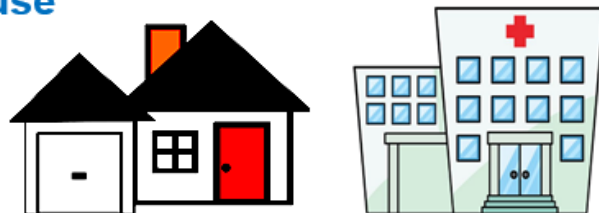
Safeguarding Referrals by Area



Safeguarding Enquiries concluded in Derbyshire during 2023-24

Location of Abuse

45% of Safeguarding Enquiries concluded were where alleged abuse took place in the individuals own home. This is an increase of 7% from 2022-23.



29% of concluded referrals were where abuse took place in a care home (nursing or residential), which is a **3%** decrease from 2022-23 whilst **5%** were in a hospital setting, which is a 5% decrease from 2022-23.

Advocacy



76% of people who lacked mental capacity during the safeguarding process were supported by an advocate

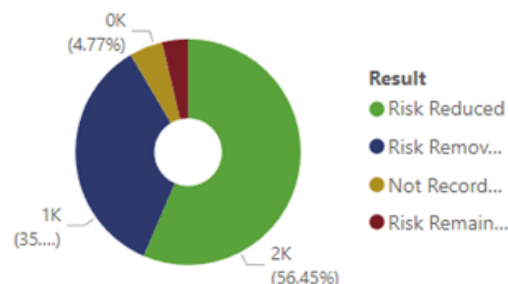
Making Safeguarding Personal

93% of people asked said that they felt able to discuss their desired outcomes. **98%** of people said they felt listened to a lot or quite a bit during the safeguarding process

Type of Abuse

2022-22	2023-23	Type of Abuse
31%	30%	Neglect and Acts of Omission
21%	21%	Physical Abuse
11%	11%	Psychological Abuse
10%	11%	Self-Neglect
10%	10%	Financial or Material Abuse
7%	8%	Organisational Abuse
5%	5%	Domestic Abuse
3%	3%	Sexual Abuse
1%	1%	Sexual Exploitation
>1%	>1%	Modern Slavery
>1%	>1%	Discriminatory Abuse
>1%	>1%	Hate Crime

Result of Action Taken



Outcomes

96% felt that following the completion of the Safeguarding Enquiries, the risk was removed or reduced. This is an increase of 9% increase in comparison to 2022-23.

Derby SAB Safeguarding adults' data 2023-2024

Total Number of Safeguarding Referrals received in Derby during 2023-24

Total Number of Safeguarding Referrals Received in 2023-24

5257

8%

Total Percentage increase in Referrals from 2022-23

Total Number of Section 42 Safeguarding Enquiries

3462

Age and Gender



People between 18-64 received the most referrals amounting to **53%**, a **4%** increase from 2022-23.

59% of referrals were in relation to women were whilst **41%** were in relation to men. This is an increase of **2%** from the previous year. The average population of females in Derby **50.5%**.

Referral Source

Majority of referrals were made by care homes **21.3%**

3.6% of referrals were self-referrals or referrals from members of the public.

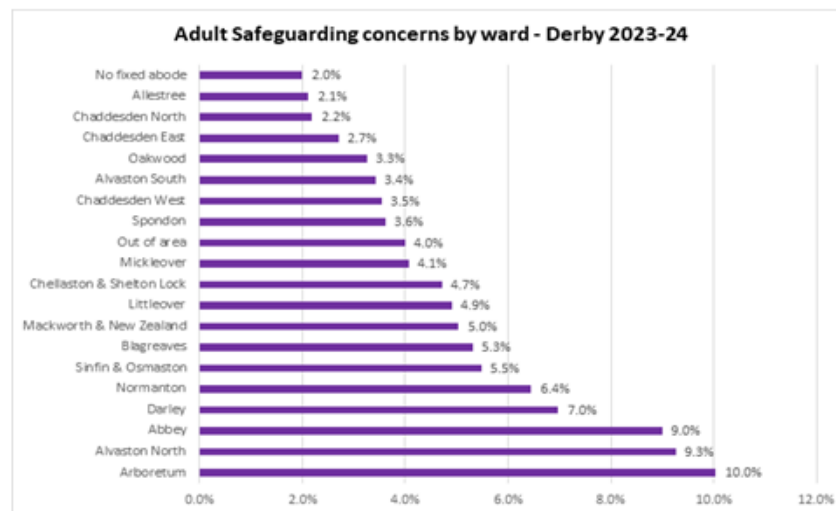


Ethnicity

The average population of Derby who are White/White British is **73.8%**

White/White British is the largest ethnicity group for safeguarding referrals with **74%**. The percentage, an increase of 1% from the previous year

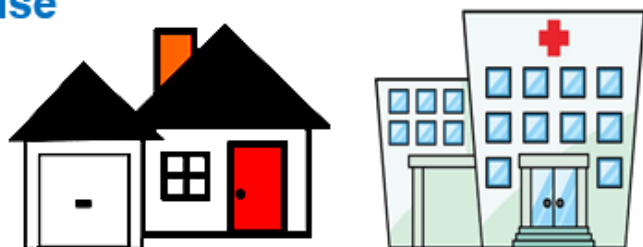
Ward - Majority of referrals related to people living in Arboretum **10%**



Safeguarding Enquiries concluded in Derby during 2023-24

Location of Abuse

51% of Safeguarding Enquiries concluded were where alleged abuse took place in the individuals own home. This is a decrease of **7%** from 2022-23.



24% of concluded referrals were where abuse took place in a care home (nursing or residential), which is a **3%** increase from 2022-23 whilst **6%** were in a hospital setting, which is a **3%** increase from 2022-23.

Advocacy



71% of people who lacked mental capacity during the safeguarding process were supported by an advocate.

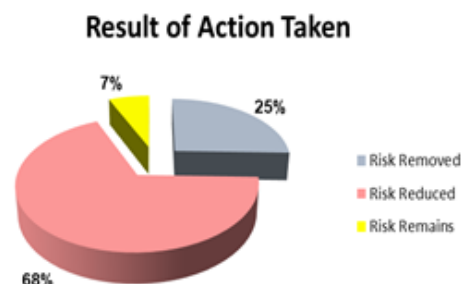
Making Safeguarding Personal

60% of people asked said that they felt able to discuss their desired outcomes. **56%** of people said they felt listened to a lot or quite a bit during the safeguarding process.

Type of Abuse

2022-23	2023-24	Type of Abuse
27%	26%	Neglect and Acts of Omission
12%	17%	Physical Abuse
14%	14%	Psychological Abuse
13%	10%	Self-Neglect
13%	14%	Financial or Material Abuse
5%	3%	Organisational Abuse
8%	8%	Domestic Abuse
5%	5%	Sexual Abuse
5%	1%	Sexual Exploitation
1%	>1%	Modern Slavery
>1%	>1%	Discriminatory Abuse

Outcomes



93.5% felt that following the completion of the Safeguarding Enquiries, the risk was removed or reduced. This is an increase of **3.5%** increase in comparison to 2022-23.

Feedback from people with lived experience

The SABs have access to qualitative information in a variety of forms including case studies provided by Board partners and direct feedback from people who have experienced the safeguarding process. This information is being used to inform action plans and to feedback to agencies on positive practice and areas of learning. Some examples of feedback provided to the Derbyshire SAB during 2023-2024 are shown below.



"I was not living any more, just existing, I was so low I could feel the ground scratching me and I was ready to give in. Meeting with professionals (as part of the safeguarding process) has helped me to reflect on my life and take my situation seriously."



"Trust makes a big difference. At first, I would leave her (the practitioner) outside the window."



"I found people coming to the house difficult initially but because everyone was so friendly over time it was less intimidating. My social worker would reassure me and make sure I didn't feel blamed or judged."

Feedback from 'Sarah' (pseudonym used)

Sarah is a woman in her early 20's who has transitioned from Children's services to receive support from Adult Social Care. She lives in North Derbyshire. Sarah provided feedback to the Derbyshire SAB team about her experience of the safeguarding process. As a result of this feedback the Derbyshire SAB office asked Sarah to help them develop a new leaflet for people who are being supported via the safeguarding process and we are grateful for her help in ensuring that our new information is clear and easy to understand.

Sarah's Story

'The Safeguarding process was initiated by my leaving care worker who was concerned I was at risk of harm due to self-neglect. I was not leaving the house and only weighed 8 stone. At the time I had poor mental health because of issues from in my relationship and historic trauma. I did not have good relationships with any professionals at the time of the Safeguarding referral and that when two social workers came to visit me with a police officer, coming from care that worried me.

During the initial visit at my house the workers spoke with me about attending college which gave me confidence and my mind felt clearer. I was informed about the Safeguarding process straight away and the process was explained to me.

Information shared could be more accessible, for example simpler language and more care taken into design such as colours and pictures. Simple things like being given a pen and paper to make your own notes in meetings can help people feel as though they have more control.

I chose not to attend the safeguarding meetings at this time but if they happened now I would attend as I am now feeling mentally stronger. Notes from the safeguarding meetings were shared with me and I was kept up to date with progress.

For people who are leaving care it is important to know people do care. My desired outcomes from the Safeguarding process were to feel safe, less trapped and able to get out more. I am now in a much better situation. '

Reports from Derbyshire and Derby City SAB Partner Agencies 2023-2024



Derbyshire County Council Adult Social Care and Health

Gemma Poulter- Interim Director Adult Social Care

Derbyshire County Council is committed to improving outcomes for people who live in Derbyshire as set out in the Council plan for 2021-25. One of the Council's four priorities is "resilient, healthy and safe communities" which includes safeguarding people who may be at risk of abuse or neglect. Derbyshire County Council continues to support the Derbyshire Safeguarding Adults Board and has a leadership role in the delivery of activity for the safeguarding adult agenda across the county. The council hosts the board functions and makes an active contribution to the work of the DSAB and its sub-groups. This includes the chairing of the Safeguarding Adult Review sub-group, the data capture and analysis for the DSAB, and gathering the views and experiences of adults who have experienced safeguarding procedures to inform the DSAB multi-agency audit activity and continuous improvement. The volume of safeguarding concerns received by Adult Social Care has increased over the past 3 years and a further significant increase was experienced in 2023/24 with 7245 safeguarding concerns received. Care homes registered with the Care Quality Commission (CQC) continue to be the largest source of safeguarding concerns within Derbyshire and this volume is higher than in most other county councils. Further work to understand and address this will be delivered in 2024/25. Safeguarding performance has been one of our key Adult Social Care priorities for improvement in 2023/24. In addition to the multi-agency audits completed as part of the DSAB activity, Adult Social Care implemented safeguarding practice standards and safeguarding audits in 2023 to support performance improvement and these have enabled thematic review and informed training, policy development and practice. As a result of the changes made to Making Safeguarding Personal training, practice guidance and the publication of additional resources on our internal intranet, Making Safeguarding

Personal performance in 2023/2024 has improved from the previous year although continued improvement is required. Completion and satisfaction rates for the new training module are significantly higher than for the former module with practitioners reporting that it met their learning needs. Most adults providing feedback on their experience of safeguarding adult procedures reported being happy with the outcomes achieved and were happy with the safeguarding process and with the practice of frontline practitioners supporting them. Focused work on improving recording of advocacy in Adult Social Care has resulted in a substantial performance improvement in 2023/24 with 97% people who lack capacity recorded as having advocacy which is consistent with that of other local authorities.

In 2023/24, Derbyshire County Council invested in our Deprivation of Liberty Safeguards capacity using the Market Sustainability and Improvement Fund to reduce the number of people waiting for Deprivation of Liberty Safeguards. The number of people waiting for deprivation of liberty safeguards in Derbyshire has reduced from 2608 people in September 2023 to 2193 people in February 2024 as a result.

New internal processes have been implemented within Derbyshire County Council in respect of managing allegations against people in a position of trust (PIPOT) with related guidance and a risk assessment template published for managers and colleagues. Guidance is currently being revised to further support managers. Changes made to our internal HR recording system enable ongoing monitoring and action and work continues across ASC and HR to further strengthen processes and advice to managers.



Derby City Council

Derby City Council

Emily Freeman- Head of Service, Safeguarding Adults and Professional Standards, Adult Social Care.

Derby City Council is committed to improving the life experiences of our citizens, as set out in the Council Plan 2022 – 2025. In partnership, the council is working together to improve outcomes with the city, for the city. One of the four key priority areas set out in the council plan is to support a Resilient City and our determination to reduce health inequalities and improve health and wellbeing across the city. This includes safeguarding citizens who may be vulnerable to abuse or neglect.

Derby City Council continues to lead and respond to the Safeguarding Adult agenda across the city and partnerships. In the period of 2023-24, a total of 5257 safeguarding adult concerns were received into the Adult Social Care Safeguarding Adult Team, co-located within the Multi-Agency Safeguarding Hub (MASH).

The MASH continues to be hosted by Derby City Council. The MASH is the co-location of partner agencies from Derbyshire Constabulary, the NHS, Children's and Adult's Social Care and Probation Services. A number of other partners are virtual members of the MASH or co-locate on an as and when basis. Post-Covid, there has been an increase in office-based working, which has allowed the benefits of this model to be reconfirmed and strengthened.

In 2023-24, Derby City Council reviewed Safeguarding Adult practice and protocols to address demand management and ensure throughput of the increasingly high volumes of referrals was timely. Additional capacity was created in the Multi-Agency Safeguarding Hub, and across adult social care to respond to safeguarding, and processes were streamlined to make them more proportionate and effective. As a result, the waiting list for Safeguarding Adults enquiries was reduced by 75% between July 2024 and March 2024. In addition, recognising the waiting list for

Deprivation of Liberty Safeguards, Derby City Council invested in capacity to reduce the number of people waiting for the safeguards. As a result, the number of people waiting in Derby reduced from 645 in June 2023 to 331 in March 2024.

Derby City Council actively supports the Derby Safeguarding Board and continues to host the board functions. Derby City Council actively participates in the work of the DSAB and its subgroups. This includes chairing the Making Safeguarding Personal Subgroup, the Safeguarding Adult Review Subgroup and the Mental Capacity Act Subgroup, which is a joint subgroup with Derbyshire Safeguarding Adults Boards.

The Derby Safeguarding Adult Board Training Officer offered almost 6000 training spaces during 2023-24, across a range of 14 different Safeguarding Adults subjects. These training places were open to all agencies and partners that work with adults in Derby City.

Derby City Council promoted the Derby Dignity Day Event in February 2024 by celebrating Dignity at an event hosted in the Better Together café at Derby City Council House, where awards were presented to those who have championed and promoted Dignity in Care across health, social care and the voluntary sector.

As well as continuing to support the multi-agency Derby Safeguarding Adult Board case file audits, Derby City Council Adult Social Care also progressed with a programme of internal case file audits, to support continuous development, growth and improvement in the services we deliver to citizens of Derby.



**DERBYSHIRE
CONSTABULARY**

Derbyshire Constabulary

Darren De'Ath- Detective Superintendent

Protecting the vulnerable is central to our policing mission and is a continual thread through the Chief Constable's Priorities. Protecting the vulnerable is also a key feature within the PCC's Priorities.

Performance in this area is governed at the highest levels within the organization, through the Victims, Crime and Vulnerability Governance Board and Performance Assurance Boards both chaired by members of the Police Executive Team.

The Constabulary continues to improve on the significant changes made to its operating model which commenced in 2023. Work continues to improve the information sharing processes with partners to ensure the right organisation is able to provide the bespoke care to that individual's needs.

The Safeguarding and Coordination Hub (SCH), established in 2022 continues to provide expertise across the organisation.

The Constabulary commenced its force wide Vulnerability Training Program in November 2022, delivering 8 individual modules covering all aspects of vulnerability to the front line. This training concluded in March 2024, with over 1000 staff members attending each module. This has ensured our front line have the right skills to spot the early signs of vulnerability, Capture the Victim's Voice and how to effectively safeguard vulnerable people.

Derbyshire Constabulary has robust policies in place to manage staff who are believed to present harm to vulnerable people. All allegations are dealt with by the force's dedicated Professional Standards Department, who also work with specialist investigators and staff to ensure all reports are taken seriously and information is shared with relevant partner agencies.

The Constabulary embraces the Police Codes of Ethics, which sets out how policy officers and

staff should behave and those that fall below this standard are dealt with swiftly to maintain public confidence in the service.



Derby and Derbyshire Integrated Care Board (DDICB)

Bill Nicol-Deputy Director Safeguarding Adults

The Derby & Derbyshire Integrated Care Board (DDICB) has continued to be an active contributor and participant in the workstreams of the Safeguarding Adult Board. They have representation at all SAB sub-committees and groups and have participated in several learning reviews. The ICB Safeguarding Adult Team are also engaged regionally and nationally in collaboration with NHS England. The ICB also attend a wide range of associated activities including MAPPA, Serious Organised Crime Board, Violent Crime Board, Prevent, Domestic Homicide Reviews etc.

The ICB works in close partnership with NHS care providers to reduce the likelihood of patients experiencing abusive behaviour and practice. The ongoing Safeguarding Adult Assurance Framework (SAAF) and the Joint Safeguarding Assurance Framework (JSAF) both provide insight into how the NHS is meeting its statutory responsibilities in keeping patients safe. There is strong evidence that much has been done to maintain a high safeguarding profile across the NHS.

The DDICB Safeguarding Adult Teams staff training programme has been accessed by over 650 staff and has been the recipient of high levels of positive feedback from attendees.

The annual revision of organisational policies was completed to ensure alignment with both local and national developments. An addition to the ICB Policy portfolio was the development of PiPoT (People in Position of Trust). This ensures a consistency in responding to any allegation involving a member of staff and is coordinated by Human Resources.

The ICB is looking forward to employing a Designated GP for safeguarding adults. This will enhance our ability to progress and promote our work.



Derbyshire County Council – Community Safety Unit

Christine Flinton-Head of Community Safety

The Council's Community Safety Unit (CSU) works to ensure that local residents and visitors are safe at home, work and when travelling around the county. This is achieved through partnership working with other agencies, initiatives aimed at reducing crime and vulnerability, as well as, through the commissioning of support services for victims of crime. Many of the CSU's priorities relate to either adult or child safeguarding issues.

The work undertaken by the CSU is directed through a strategic threat and risk process which identifies the key crime and community safety priorities for the County. These priorities are reflected in the Derbyshire Community Safety Agreement. A review of strategic and operational structures for community safety has taken place with the aspiration to better integrate community safety structures across the City, County, District and Boroughs. The reconfiguration of community safety workstreams has resulted in the establishment of eight thematic boards which in turn will direct community safety activity over the coming years.

Our key contribution to the Safeguarding Board's priorities relate to Prevention, and work has been undertaken in relation to a range of vulnerabilities relating to crime and community safety.

The CSU delivers a comprehensive programme of training for both Derbyshire County Council staff and multi-agency partners working within Derbyshire. During 2023 to 2024, 8,184 delegates completed awareness raising webinars and eLearning modules on domestic and sexual abuse, honour-based violence, modern slavery, hate crime, cybercrime and online harms, criminal exploitation, anti-social behaviour, substance misuse and counter-terrorism (Prevent).

The CSU also has a role in the commissioning and co-commissioning of a number of specialist services relating to domestic abuse, modern slavery, hate crime and reducing reoffending.

The Derbyshire Domestic Abuse Support Services have been recommissioned from April 2024. Funding awarded to support the duty to provide support in safe accommodation for victims of domestic abuse and their children established by the Domestic Abuse Act 2021, enabled enhanced services to both adults and children.

The CSU Chair's the Derby and Derbyshire Hate Crime subgroup of the Neighbourhood Crime and Anti-Social Behaviour Thematic Board, The subgroup helps to promote hate crime training and awareness raising events, including National Hate Crime Awareness Week held in October 2023 and also comes together develop countywide processes and share best practice in tackling hate crime and supporting victims. Using the skills and knowledge of the practitioners in Derbyshire we also collaborate to support communities impacted by hate crime.

Commissioned by Derbyshire County Council, Derby City Council and Derbyshire Police, Stop Hate UK is a national anti-hate organisation which provides a 24-hour third-party hate crime reporting service across Derby and Derbyshire. 49% of contacts were received outside of regular office hours and the most commonly reported hate motivations were related to 'disability' and 'race'.

The new Serious Violence Duty, introduced by the Government in 2022, requires a multi-agency approach to understand the causes and consequences of serious violence and tackle serious violence through prevention and early intervention. In Derby and Derbyshire, we have developed a robust governance structure that ensures the effectiveness of work undertaken and accountability for each specified authority and contributing organisation for the role they play. The governance is overseen by the Serious Violence Board and chaired by the Director of Public Health. The Board drives the work of the partnership and this has been complemented by the creation of a Violence Reduction Unit (VRU) for Derby and Derbyshire utilising Home Office serious violence labour funding for 2023/24. As part of the Serious Violence Duty, a strategy was published in December 2023 setting out the local multi-agency approach to tackling serious violence.

The Online Safety Act was introduced in October 2024 and is a key driver for the work of the joint Online Harms Board (City and County). The Online Harms Board has focused on the new Online Safety Act offences and Derbyshire County Council's Community Safety Team has produced two videos to promote and raise awareness of the Act and its six new offences. The videos are being used to upskill County Council staff and provide awareness raising for the public.

A SOCEX strategy has been published and underpinning the work are four weekly SOCEX multi agency tactical meetings, partners work together to address exploitation of children and vulnerable adults. This work centres on child exploitation, county lines, cuckooing, modern slavery etc. During 2023, there has been a growth in the number of reported incidents of modern slavery taking place in health and care settings, County and City multi-disciplinary teams have been established to respond and address these concerns.

Derbyshire County Council along with Derby City Council jointly commissioned the Rebuild East Midlands charity to provide Pre-NRM support and care for potential victims of modern slavery. The service provides up to three working days support, accommodation and advice to assist potential adult victims of exploitation to make an informed decision about their future and whether they wish to enter the National Referral Mechanism.

The Council is hosting a pan-Derbyshire post funded by NHS England to lead work on Sexual Abuse and Assault. The post works with partners to further develop prevention activity and specialist provision to support survivors to cope and recover.

The Resettlement Team work jointly with the District and Borough councils to deliver refugee resettlement schemes such as the UK Resettlement scheme, the Afghan Relocations and Assistance Program and the Afghan Citizens Resettlement Scheme. These schemes provide a safe passage to the UK for those fleeing conflict in countries such as Syria, Afghanistan and Iraq. To date the County has welcomed around 200 people through these schemes. The team works with partner organisations to ensure refugees have access to housing, health, employment, training and education as well as other mainstream support. A specialist keyworker service ensures that refugees have the right support to re-build their lives in their

new communities. Since 2022, the remit of the team has expanded to include the Homes for Ukraine scheme. To date Derbyshire has welcomed over 1600 Ukrainian guests under the Homes for Ukraine scheme.



DHU Healthcare

Julie Tomlinson- Lead Nurse for Adult Safeguarding

DHU Healthcare is an active member of both the Derbyshire and Derby Safeguarding Adult Boards and has continued to contribute to the Board's Strategic key strategic objectives. Throughout 2023/24 DHU has proactively contributed to the boards supporting subgroups including the subgroups for Quality Assurance, Multi-agency case file audits & Performance and Improvement.

To support the delivery of the safeguarding agenda within DHU there is a clear governance and accountability framework in place. The framework provides assurance to our commissioners that Safeguarding is a priority throughout the organisation.

The DHU Safeguarding Team advocates making safeguarding personal. This can be demonstrated through the provision of advice, support and supervision for staff and the bespoke 'think family' training provided by the team. The bespoke training has been developed to reflect our service provision whilst meeting guidance outlined within the intercollegiate documents. The training is enhanced by a suite of easy read factsheets on our internal intranet, this is inclusive of information regarding MSP.

DHU Health Care demonstrates safeguarding compliance with completion of the Safeguarding Adult Assurance Framework (SAAF). These quality assurance assessments provide opportunity to demonstrate good practice and ensures DHU are compliant in all aspects of safeguarding

against specific key standards of Safeguarding, inclusive of the SAB's key strategic objectives.

Safeguarding sits within the portfolio of Director of Nursing & Quality and forms part of the Quality Strategy. There are established links from the frontline to Board of Directors with clear reporting mechanisms in place via structured internal governance committees.

The DHU safeguarding leads are active members of the DHU Health Care Patient & Public Involvement Committee & the Clinical Quality and Patient Safety Committee ensuring Safeguarding is a consideration with all agenda items.

DHU have a robust referral system in place to refer safeguarding and low-level care concerns for adults with care and support requirements. These early help referrals provide opportunity to ensure that an individual receives the right support, thus reducing risk by enabling access to appropriate support. This demonstrates DHU commitment to interagency working to enable people in Derby & Derbyshire to live a life free from fear, harm and abuse.

DHU contributes to Domestic homicide reviews and Safeguarding adult reviews. Any learning identified within these statutory reviews are disseminated throughout the organization to promote and aid understanding and consequently improvements to service provision.

DHU has a Managing Allegations against PIPOT guidance and process, within our overall DHU Safeguarding procedure.

DHU Healthcare provides numerous contracts consisting of Urgent Care and Out of Hours services across Derbyshire, Leicester, Leicestershire and Rutland, Northamptonshire and Bassetlaw.

The new NHS111 Midlands contract replaces the two separate East & West Midlands NHS111 contracts. Providing services across such a large geographical area provides opportunities to

share best practice and disseminate lessons learnt across regional borders.



Diocese of Derby- Church of England
Hannah Hogg-Head of Safeguarding

The Diocese of Derby has over 300 churches across Derbyshire. We work in communities, schools, prisons and hospitals as well as other aspects of city and county life. Our churches are not only places of worship but are also important community hubs continuing to deliver services such children's activities, food banks and providing pastoral support, to seek to ensure the most vulnerable in our communities remain safe from harm.

Our safeguarding service has continued to be busy as we continue to support our churches in working with elderly parishioners who may be at risk of abuse and have ensured that arrangements are in place in relation to those who may pose a risk when worshipping in church.

The Diocese continues to work towards embedding a culture of safeguarding in all we do. We continue to deliver a full programme of training for our staff and volunteers, in line with national guidance. We have continued to strengthen our support for our volunteer Parish Safeguarding Officers who support our work in individual parishes.

This year we ran a safeguarding conference for our Parish Safeguarding Officers, clergy and other church leaders, focusing on 'Safeguarding is Everybody's Business'. This was supported not only by senior leadership, but also colleagues from other organisations, including Derbyshire Constabulary.

Our work continues to be overseen by our multi-agency Diocesan Safeguarding Advisory Panel, now being led by our new independent chair. The panel has continued to be updated on progress against the recommendations from our Past Cases Review, which are now almost complete.

We continue to develop our partnership working not only via our advisory panel but also by representation on the safeguarding board and various subgroups and our work with others in relation to faith and safeguarding. We have now established an inter-denominational safeguarding leads group where we share good practice but also share updates from both safeguarding boards.

Our national guidance provides a clear framework on dealing with allegations against church officers. As part of this process, we discuss the referral of cases into the PiPoT process in accordance with local guidance and referrals are then made by the caseworker.



Derbyshire Fire and Rescue Service

Clive Stanbrook- Area Manager, Community Safety

Derbyshire Fire and Rescue Service (DFRS) remain committed to the safeguarding of adults and children, whether that is recognising and acting upon the importance of ongoing training for all staff giving them the skills to understand 'what safeguarding means to them' in their day-to-day role, or by making safeguarding referrals into Derby & Derbyshire local authority.

Last year alone, DFRS submitted 29 Adult referrals and 3 Childrens, this together with 2649 vulnerable adults and 282 children's referrals, demonstrates the understanding, importance and commitment DFRS undertake when protecting the communities of Derbyshire.

Over the past year DFRS has worked towards the National Fire Standards for Safeguarding, these standards have underpinned the face to face training of 800 employees across DFRS Response, prevention, protection and support staff with 78% of all employees having completed the training.

We continue to promote our CHARLIE and FRANCES schemes with our partner agencies and this year have introduced an online referral form for partners to refer into DFRS; the referral form gives a risk score so that all referrals can be prioritised against the fire risk posed; update in policy states that all referrals will be triaged and contacted within 28 days. Going forward the new fire safety check will include 8 core components that support a person-centred framework; this will give a greater understanding of the occupiers risk of fire within the home. DFRS safeguarding officers have continued to support attendance at all sub-groups and Boards this year making valuable contributions to the safeguarding agenda and chairing meetings to support the board.

Derbyshire Fire and Rescue Service continue to have a long-standing Service Priority to making Derbyshire safer together with our partners and other agencies. This commitment legislatively includes all situations where the lives, health and wellbeing of the public of Derbyshire are placed at any way at risk, including safeguarding of the most vulnerable. For Safeguarding adults week DFRS have committed to support Chesterfield Royal hospital promote the importance of collaborative working via a range of events both frontline and staff awareness.

We have a process in place with our HR department and Safeguarding Team that ensures any allegations against a member of our staff, young people that we work with and contractors

will be dealt with in accordance with our Safeguarding and PIPOT policy.



Derby Homes

Bobby Howe-Safeguarding and Compliance Manager

2023/2024 Highlights | DAHA Accreditation

Derby Homes is now the first DAHA accredited provider in Derbyshire, we received this in November 2023. The DAHA Regional Lead said:

“A huge congratulations must go to all the Derby Homes staff involved in the hard work in implementing the DAHA standards of practice.

“They showed patience and ongoing commitment to enhancing Derby Homes response to domestic abuse. It's great to see Derby Homes championing good practice in the region.”

2023/2024 Highlights | Safeguarding Review

Derby Homes requested a previous Police Superintendent of Derbyshire Constabulary to conduct a review of our safeguarding arrangements in October 2023. The findings were:

“Safeguarding has a prominent place within Derby Homes. From my observations and interactions there was a good level of understanding and some excellent examples of safeguarding children, young people, and adults at risk.

“Having a dedicated safeguarding team and the network of champions work very well and have improved practice and process significantly therefore reducing risk.

Our Safeguarding Champions Network

Derby Homes has reviewed and expanded its Safeguarding Champion Network over the last 12

months. There are now 38 Safeguarding Champions.

Safeguarding Champions have a deeper understanding of Derby Homes' safeguarding policies and processes and provide advice and guidance to colleagues in their respective service area.

Safeguarding Champions attend quarterly meetings to discuss performance, practice and keep up to date with any new legislation or best practice. They then feedback within their service area this includes any information from the Champions Meeting to respective Team Meetings.

Other Champion Networks

Derby Homes has 17 Workplace Domestic Abuse Champions who offer support to colleagues affected by domestic abuse. They are fully equipped with the understanding, knowledge, and skills to respond safely and appropriately, and offer support and signpost colleagues who are experiencing domestic abuse to specialist services. Derby Homes also has 23 Mental Health First Aiders. Mental Health First Aid is designed to help people experiencing a change in their mental health. Like traditional first aid, it doesn't diagnose a problem but provides support.

Key Stats | Adult Referrals

Derby Homes colleagues submitted 140 Adult Safeguarding Referrals in 2023.

This is a 30% decrease compared to 2022.

This decrease is positive and attributed to colleagues within the REST Team, Milestone House and Housing Options service working smarter and more proactively in partnership with our very own Safeguarding Homelessness Social Worker Jane Fisher.

Key Stats | Domestic Abuse

Derby Homes colleagues submitted 106 referrals for Domestic Abuse cases in 2023.

This is an increase of 30% compared to 2022 (81). This increase is attributed to colleagues having a better understanding of recognising the signs of domestic abuse and greater

confidence in making timely and appropriate referrals.

Key Performance Indicators (KPIs)

2023 was the first full calendar year for reporting against the Key Performance Indicators (KPIs) set by Derbyshire Safeguarding Adults Board.

Despite Derby Homes have not met the KPI target for the first three indicators, we have seen an increase in performance over the year, and the average is higher than the 'snapshot' figure from 2022. Throughout the year we have consistently exceeded the target for the fourth KPI.

The KPI's remain a priority and further training and initiatives are planned to improve performance.

Service Delivery | Our 2023 Campaign

Neglect was our topic for the 2023 Safeguarding Campaign following successful campaigns in 2022 on Exploitation and 2021 on Domestic Abuse. Our Safeguarding Champions delivered the Neglect campaign which included topics such as hoarding, child neglect, physical and emotional neglect, and non-engagement. The campaign also allowed us to review our position, policies, and procedures to ensure they reflect and respond to the various forms of neglect. This self-assessment has led to improved information, new training materials and refreshes to our policies and approaches to dealing with specific forms of neglect.

Service Delivery | Our 2024 Campaign

Our Safeguarding Campaign for 2024 is 'The Big Picture'. Throughout the year we will be reflecting and reviewing our wholesale approach to place-based risk/contextualized safeguarding. We recognise that we can play a stronger role in 'place' – and this campaign focus will enable us to identify, implement and embed stronger systems for coordinating and collaborating within place.

Partnership Working

The last 12 months we have continued to build on our commitment to partnership working through identifying areas of the business where improvements could be made through strengthening partnership frameworks and reflecting on our role within that framework.

Effective partnership working is critical to securing sustainable outcomes – and often the necessary outcome is beyond the scope of Derby Homes, or any one agency. This has led to us adopting a different role in cases where our customers are being adversely impacted, but we recognise achieving the necessary outcome is reliant on the engagement of other services.

Over the last 12 months the Safeguarding and Compliance Manager has taken a lead on PIPOT, and designed a programme of training and awareness across the organisation which is due to be rolled out in 2024/2025.

We have dealt with two PIPOT enquiries in 2023/2024 and with the increased awareness of the PIPOT Policy and Procedure we have been able to follow the process in seeking advice which resulted in no further action being taken.



Derbyshire Community Health Services NHS Foundation Trust (DCHSFT)

Elaine Summers-Head of Safeguarding

The Safeguarding Team advocates making safeguarding personal through the provision of advice/support, training and supervision. Staff are advised and encouraged to have conversations with the people of Derby City and Derbyshire that they are providing care for and/or where there is a safeguarding referral; to give the person the opportunity to voice their

needs and what they want, reflecting the safeguarding personal agenda.

Safeguarding supervision enables the Named Nurses and Specialist Practitioners for both adults and children to explore and reflect with staff what daily life is like for the patient/service user, their current level of need/support and how to make a safeguarding journey personal.

DCHS is a proactive member of both the Derby SAB and the Derbyshire SAB, prioritising attendance at the Board Meetings and sub-groups. The DCHS Named Nurse Safeguarding Adults, chairs the Derbyshire SAB Multi-Agency Audit Group.

DCHS has demonstrated compliance with the Safeguarding Adult Assurance Framework (SAAF), Section 11 Audit and the Markers of Good Practice, Looked After Children Audit. DCHS is required to provide assurance that it is meeting its safeguarding statutory requirements to the Integrated Care Board.

The DCHS Safeguarding Governance Group (SGG) provides assurance to the Quality Services Committee (QSC) and the DCHS Board. The Group meets bi-monthly and provides assurance to QSC that DCHS is meeting its statutory safeguarding duty and is compliant with the Care Act 2014 and Section 11 of the Children Act 2004.

The audit schedule for 2023-2024 included the quality of referrals to adult social care, including making safeguarding personal and repeat audits for safeguarding supervision and Deprivation of Liberty Safeguards.

The Safeguarding Team provides advice/support to staff: this includes discussions regarding care and support/safety plans to prevent harm when either someone makes an unwise decision and/or they don't have capacity and how to make a safeguarding referral to Social Care to enable the people that DCHS staff have contact with to be safeguarded and protected from harm.

Safeguarding supervision is recognised by DCHS as an important element of the safety culture. It provides professional advice and support to practitioners who are involved in the day-to-day work with adults and their families including promoting good standards of practice and

contributes to improving outcomes for adults at risk and their families. DCHS has identified which staff groups require safeguarding adult supervision.

DCHS attends meetings where there are concerns regarding abuse, harm, domestic abuse and radicalization, as part of information sharing across agencies and includes contributing to safety plans; to reduce risk and enable access to appropriate support.

Learning from Safeguarding Adult Reviews, Domestic Homicide Reviews, Fatal Fires and Child Safeguarding Practice Reviews is actioned and disseminated throughout DCHS, to support minimizing harm and abuse.

DCHS has a Person in Position of Trust (PIPOT) policy which supports the organisation to review and investigate PIPOT concerns. PIPOT Data and outcomes are included in the DCHS Safeguarding Service Annual Report. The DCHS Safeguarding Governance Group (SGG) provides assurance to the Quality Services Committee (QSC) and the DCHS Board for PIPOT concerns.

Derbyshire Health Care NHS Foundation Trust
Nikki Roome- Assistant Director Safeguarding Adults



Safeguarding is integral to our identity and values as an Organisation. We have a combined Children and Adult Safeguarding Strategy which continues to further support and embed the Trust's vision, values and behaviours promoting staff engagement and carer and expert involvement.

DHCFT Strategy encompasses the underlying principles of the Department of Health 'Government Policy on Safeguarding' and its six Safeguarding Principles: Empowerment,

protection, prevention, proportionality, partnership and accountability.

Our strategic aims

- Ensuring our culture within DHCFT embraces the six principles of safeguarding that actively promote a preventative culture and 'makes safeguarding personal' in the context of the Care Act 2014.
- Ensuring our workforce is trained and supported to recognise abuse and neglect from a family-inclusive approach. All staff have a responsibility to follow the 5 R's (Recognise, Respond, Report, Record & Refer).
- Ensuring the Organisation demonstrates commitment to the delivery of high standards and reporting in line with our statutory requirements and our safeguarding duties as outlined in Section 11 and SAAF.
- Ensuring the overall approach is one of openness, learning and improvement.

We continue to work with our services to ensure safeguarding is a golden thread throughout our Organisation. DHCFT demonstrates safeguarding compliance with completion of the Safeguarding Adult Assurance Framework (SAAF).

DHCFT contributes to Domestic Homicide Reviews and Safeguarding Adult Reviews. Any learning identified within these statutory reviews are disseminated throughout the Organisation by information sharing documents and focused learning within teams to promote and aid understanding and consequently improvements to service provision. The Safeguarding Team provides advice/support training and supervision reflecting the making safeguarding personal agenda.

DHCFT is a proactive member of both the Derby SAB and the Derbyshire SAB with attendance at the Board Meetings and sub-groups.

DHCFT attends meetings where there are concerns as part of our public protection responsibilities sharing information across agencies and includes contributing to safety plans; to reduce risk and enable access to appropriate support.

The Safeguarding Team reports to the Quality and Safeguarding Committee for DHCFT.

DHCFT has a PIPOT policy in place. This Policy is based on the Derby and Derbyshire Safeguarding Children Board and Derby and Derbyshire Safeguarding Adult Board (DSCB/DSAB's) Framework for dealing with allegations of abuse made against Trust employees, workers or volunteers in respect of children, young people and adults at risk.



University Hospitals of Derby and Burton

NHS Foundation Trust

University Hospitals of Derby and Burton
Pamela Herod-Matron, Safeguarding Adults

A focus on safeguarding and domestic abuse response in Trust Emergency Departments within UHDB has resulted in an increase in referrals/quality of referrals around, safety planning, documentation of evidence, reporting to police, and completion of adult social care referrals (and referral to children's services, where applicable). There is evidence of handover across shifts and departments regarding concerns when patients are transferred to other areas within UHDB. An audit of safeguarding referrals is undertaken quarterly, and has demonstrated involvement of the patient and family, lawful authority regarding the referral and what the patient wishes to achieve from the referral.

An external assurance audit of MCA performance was completed in 2023 and has declared significant assurance following the development of a team of MCA educators, working in the clinical areas alongside nursing and medical staff, to support and advise around MCA assessments, best interests and DoLs. Regular quarterly MCA audits have demonstrated improvement in performance and DoLs authorised by the Trust have increased from 177 (Q1 23-24) to 300 (Q4 23-24).

Routine enquiry audit was undertaken to ascertain the awareness of domestic violence procedures and tools in place, to support an individual (patient /staff). The outcome revealed for further awareness being required and a 1 year project involving recruitment of a dedicated Domestic and Sexual Violence lead is being taken forward in 2024-25.

A Domestic Abuse Handbook has also been developed for all managers in relation to staff who may be victims of Domestic abuse.

Domestic Abuse is discussed in level 3 safeguarding training, and there has been an increased visibility from the safeguarding team as staffing has improved, in both inpatient and outpatient areas, across all 5 sites at UHDB.

With over 13,000 staff at UHDB, Training compliance across the Trust is a significant issue. Compliance with safeguarding training is as follows; Level 1 - 94%, Level 2 - 63%, Level 3 (which also includes level 1&2 competencies) is - 89%.

UHDB responded to 10 Safeguarding Adult Review scoping requests from local and regional Safeguarding Adult Boards. We also responded to 15 scoping requests for DHR's, and 5 scoping requests for Fatal Fire Learning Reviews. All relevant learning has been disseminated through the use of Learning on a Page tools via the Trust Safeguarding Group.

The Trust has a policy regarding managing allegations against staff. All cases of concern are managed within the Oversight of Professional Standards Group (Nursing and midwifery

registrants, AHPs and others) and the Responsible Officers Forum for medical staff. We do share information of concern in accordance with Safeguarding Adult Board policy. All cases requiring notification to the DBS or professional bodies are also managed in line with policy.



Chesterfield Royal Hospital

NHS Foundation Trust

Chesterfield Royal Hospital NHS Foundation Trust

Zoe Rodger-Fox- Head of Safeguarding and Complex Needs

Chesterfield Royal Hospital NHS Foundation Trust (CRHFT) are on a continuing journey to promote a “Think Family” approach, with an integrated safeguarding and complex needs team that are dedicated to ensuring that all vulnerable individuals are a priority, and policy and procedure reflects everyone’s needs. The CRHFT Adult Safeguarding policy is written in line with the Care Act (2014), and the DSAB joint safeguarding adult policies and procedures, it is available to all staff that work for or within CRHFT. The Trust has a stand-alone Domestic Abuse policy which recognises the uniqueness of the Domestic Abuse agenda and its own legislative requirements and pathways and complements the safeguarding policies. Prevent is integrated in the Adult and the Children and Young person safeguarding policies at CRHFT, with a procedure incorporated into the appendix of the Adult Safeguarding Policy.

The Safeguarding and complex needs team continue to respond to the demand on health and social care professionals to respond to the changing needs of our patients, with the ongoing impact of the pandemic and austerity continuing to being seen. Integrating the safeguarding and complex needs team has enabled closer working between a range of professionals supporting the ongoing work for prevention and making safeguarding personal as the complex needs team include practitioner of LD, Dementia, Complex care, high impact users and clinical holding. Safeguarding referral rates have returned to post pandemic levels with a decrease in adults referrals being seen reflecting work being completed on decision making guidance

however this has not been reflected in domestic abuse which has increased. Whilst the workload in safeguarding has seen a decrease in numbers there has been an increase in the complexity in the management of the safeguarding cases. The work of the complex needs side of the team continues to grow with an increase in support being required for patients with complex needs related to reasonable adjustments, the MCA, capacity assessment, DoLS applications, court of protection applications, specialist clinical holding teams and increased education around clinical holding and managing patients with behaviours that challenge.

Safeguarding and complex needs sits within the Chief Nurse portfolio and forms part of the quality strategy. There are clear links from the bedside to Board and the reporting mechanisms are via the CRHFT Think Family Committee. This group provide support, oversight and learning across all areas of the safeguarding and complex needs agendas. Any risks that require escalation are taken to the Quality Delivery Committee via the Deputy Chief Nurse and the Quality Assurance Committee via the Chief Nurse. The adult safeguarding and the complex needs team have been engaging with the Trust Achieving Care Excellence (ACE) accreditation and assurance scheme since its establishment in 2021-2022 forming part of the ACE assessment team and ensuring that safeguarding is a golden thread through ward assurance.

CHRT have a three year audit plan which provides assurance that process and procedure are embedded in the organisation and during 2023-2024 the audits completed included;

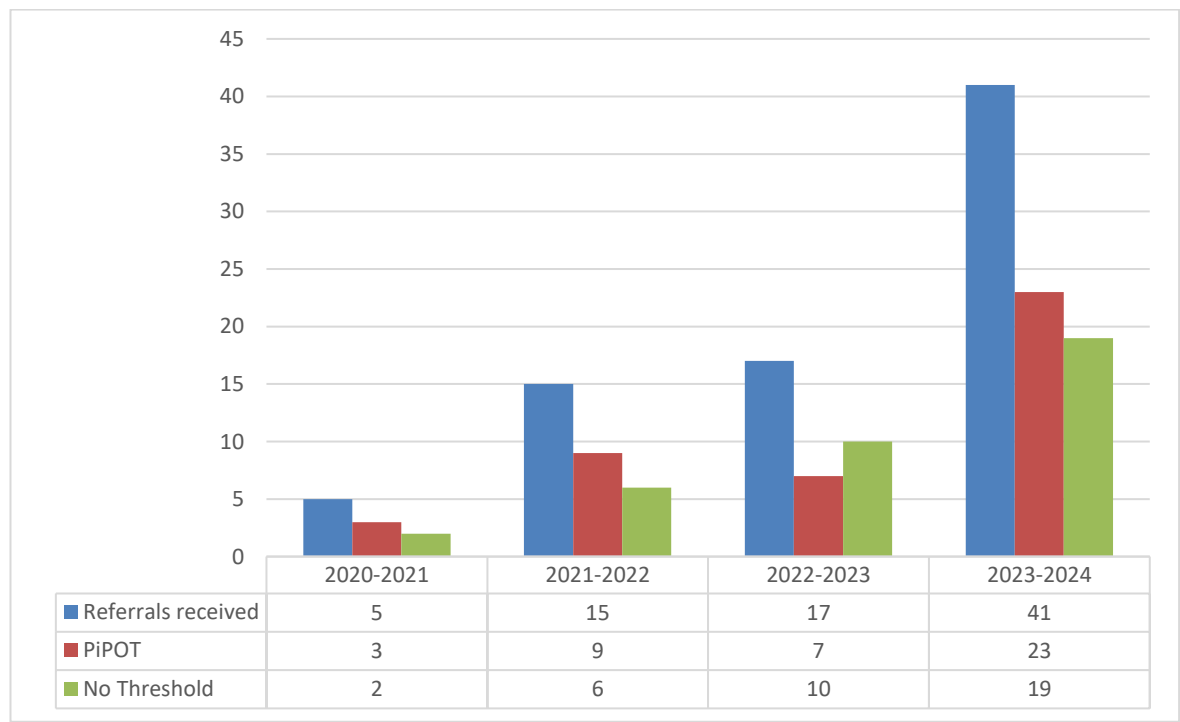
- Quality Assurance of the Safeguarding referral Process
- Quality Assurance of the CAADA DASH referral Process
- Quality Assurance of the MCA and best interest process
- Routine enquiry

These audits review policy and procedure, quality of information sharing as well as making safeguarding personal.

The Trust recognise that they are responsible for ensuring that there are clear policies and procedures in place to deal with allegations against people who work with adults at risk and children. The Trust has a dedicated policy to manage these behaviors and also to ensure support and early intervention for staff and families where there are concerns and makes a clear

distinction between an allegation, a concern about the quality of care or practice or a complaint.

PiPOT (managing allegations against persons in a position of trust) is well embedded at CRHFT and since 2019 there has been an increased in referrals being managed through the allegations process, which can be seen below, these cases are often complex and require interprofessional working between safeguarding, human resources and clinical senior leaders. They frequently require Multiagency working and liaison with both social care and police colleagues for those individual whom work for CRHFT and further agencies may be involved for referrals against professional who work outside of CRHFT. 2023-2024 has seen the highest number of referral made to the safeguarding team for advice and support with an increase of 24 from the year previous with a significant increase in concerns being identified as PiPOT and triggering external referral and internal investigation.





Department for Work and Pensions

Karen Hartley- Advanced Customer Support Senior Leader

Department for Work and Pension (DWP) works with some of the most vulnerable people in society and some of our customers may, at times in their lives, require additional support.

DWP recognises the importance of engaging with public authorities (including those that have statutory safeguarding responsibilities) and other appropriate support to gather and share information about customers who may be particularly vulnerable and need more support and working closely with our multi-agency partners is essential to this.

We have in place specialist services, roles, and procedures to provide additional support to our most vulnerable customers at serious risk of harm, neglect, or abuse through our network of frontline operational colleagues, the DWP Visiting Service and Advanced Customer Support Senior Leaders. Our ambition is that everyone in DWP can support our customers in a manner appropriate to their needs. We have:

- mental health training, mandatory for new starters, continues to help to empower our colleagues with the skills to support customers.
- complex needs toolkit, in the Jobcentres, contains links to local organisations who can help and provide appropriate support to those who require it.
- an established Six Point Plan for DWP colleagues to follow when they identify a customer who may be at risk of harming themselves.

DWP are committed to listening to our customers and their representatives to understand their needs, and we use this and other feedback to improve our services. Through effective collaboration with local partner organisations and leveraging the insights gained from these engagements, DWP drives positive change to better meet the needs of our customers and communities. Putting customers' needs front and centre of design and service delivery.

DWP is not a statutory member of the SAB, nor does it have a statutory safeguarding duty, however DWP are fully committed to attending the board as a non-statutory member, and to working with the statutory members to ensure our customers are supported to access our services and support, through a multi-agency approach where required.

And whilst DWP does not have a legal duty to 'safeguard', we absolutely recognise the positive impact that a collaborative approach can have when supporting our most vulnerable customers and will continue to develop our partnership working through the safeguarding board and subgroups.

DWP have internal HR processes for responding to concerns relating to staff, we do not collate figures on PIPOT, and are unable to replicate PIPOT process or give assurances in the same way as those organisations with a legal duty to safeguard.

Although DWP has no legal duty to safeguard, if we were informed or had concerns regarding allegations in relation to anybody working with adults, we would report this through the appropriate channels. Within Staffordshire and Derbyshire, if colleagues were faced with allegations falling under PIPOT, cases would be referred to myself, I would then take appropriate steps.



Probation Service, Derbyshire

Jonathan Webb-Probation Delivery Unit (PDU) Head

There continues to be a renewed emphasis with our operational staff on the importance of safeguarding and this is reflected within the unification mandatory training schedule. Safeguarding discussions are also an integral feature of supervision sessions between the probation practitioner and the senior probation officer. Alongside, this our MAPPA protocols mandate consideration of Adult safeguarding issues within all formal meetings and our assessment tool OASys also gives specific consideration to adult safeguarding issues.

There has been work undertaken centrally to support the adaption of license conditions to support people with learning difficulties to understand the terms of their supervision. We also utilise the Personality Disorder Project which supports us with a plan of best practice to support the individual to engage and to manage any barriers which may be problematic in this process based on the individuals' personal circumstances/needs/vulnerabilities.

All of the assurance and QA tools used in the Probation Service include guidance and require reference and assessment of Adult Safeguarding issues. All high risk of serious harm assessments are quality assured and counter signed by a Senior Probation Officer, all assessments identifying an individual as posing a very high risk of harm are countersigned by the Head of Service. Management oversight of cases of interest/safeguarding concerns/MAPPA are discussed in supervision sessions with staff and we promote the Touchpoints Model which is guidance for managers on where case discussion is required.

Internal assurance is provided by our Operational and Systems Assurance Group, external audits are undertaken by HMIP, and we have case audits completed by our quality team.

Whilst we do not have performance measures and / or indicators regarding adult safeguarding there are expectations in relation to safeguarding and risk management planning which would be picked up by the quality assurance process described in the above paragraph.

We monitor attendance of staff at training events by recording all training on the “My learning” system. This can be viewed by their line manager. Feedback is required after all training offered and followed up in discussions within their supervision with their line managers. A spreadsheet monitoring completion of mandatory training is sent to all line managers with the expectation that all staff complete this. At the close of the 23/24 year all staff were up to date with mandatory training including safeguarding.

Learning from local and national SARs and Domestic Homicide Reviews (DHRs) is implemented via attendance by senior managers and learning is devolved to staff via the middle manager group and through feedback to individual practitioners via the DHR process and our own Serious Further Offence process.

Attendance at Board Level – Head/Deputy Head

Attendance at Safeguarding Adult Reviews – Deputy Head

Attendance at Subgroups – being reviewed but provisionally Deputy Head/Senior Probation Officer (Safeguarding Lead)

We have a local lead and a specialist divisional team working with TACT and Prevent cases.

Safeguarding is a feature of all of our assessments on PoPs. Our organisation is aware of and compliant with s.42 to s.46 of the 2014 Care Act, as well as chapter 14 of the Statutory Guidance, both of which detail organisational responsibilities regarding adult safeguarding. We also have a formal process of our responsibility for identifying and referring incidents of potentially concerning practice which may meet Safeguarding Adult Review (SAR) criteria to your local Safeguarding Adults Board.

We have national policies and procedures with regards to the following:

- Safeguarding adults and making a referral
- Whistleblowing & management of allegations against staff
- Complaints
- Staff supervision
- Information sharing
- MCA/DoLS including 'best Interest' and consent
- Prevent
- Risk assessment & management
- Domestic abuse.

In addition, our offender personality disorder project completes case formulations prepared for offender managers to assist them in working in the best way with people who may be more difficult to engage. Policies and procedures for the National Probation Service are reviewed at a national level.

Our organisational recruitment policy and procedure includes a requirement to obtain at least two references; undertake DBS checks and confirm professional registration is still current. Staff are expected to adhere to a code of conduct for any professional body they might be a member of. The NPS ensures that all staff are aware of their personal responsibility to report safeguarding concerns as well as ensuring that poor practice is identified and improved. Our 'new starter' induction programme ensures that staff and volunteers are made aware of their adult safeguarding responsibilities. All staff are required to undertake mandatory training which is in e-learning and face to face classroom events. Reflective practice sessions are offered to all staff with service user roles.

Equalities are promoted both in terms of our staff group and in relation to our work with our service users. This includes mandatory training events.

Actions from PIPOT processes are shared with PDU Heads to take forward and address via staff

supervision and management. No relevant actions have been reported.

Out of work conduct is a key aspect of the Civil Service Code of Conduct and features in training and briefing of all staff.

HMPPS-HMP & YOI Sudbury

Laura Day-Governor

At HMP & YOI Sudbury in 2023/24 the focus was on three priorities to enable all individuals entering HMP&YOI Sudbury the opportunity and the belief they need to live a full and purposeful life while contributing to the community.

- Relationships - improving the way all people communicate, work, and live together which encourages positive relationship and trust.
- The prisoner Journey - A priority committed to the prisoner quality of life encouraging continuous reviews of processes to ensure we continue to better the prisoner's journey.
- Living conditions - from the living conditions audit we have created a programme to provide continuous improvement in our environment which is funded by our commercial industries income streams.

At HMP Sudbury, we continue to be proactive in safeguarding and promoting welfare not only to reduce harm, but to create a safe, decent, and caring environment for all.

'Safeguarding' is a wide-ranging term that encompasses having suitable policies, procedures, and risk assessments in place to protect prisoners who may, for one reason or another, often dictated by their personal circumstances, be vulnerable to abuse during their time in prison. A clear local policy is in place which emphasises the firm ties forged between HMP Sudbury and partner agencies, we aim to ensure communication is a two-way process, which will assist in providing an excellent support mechanism for offenders in custody and after release.

HMP Sudbury remains committed to working in partnership with our colleagues in the community to meet this expectation. On that basis a representative from HMP Sudbury has links with the local Safeguarding Partnership Board both from a strategic and operational role.

We believe that this will integrate the prison and our prisoners into the community and ensure a collaborative approach to safeguard our prisoners. Key members of this team attend bi-monthly Regional Safer Custody meetings to establish networking links and raise operational and strategic issues to encourage this partnership working and HMP Sudbury has committed to ensuring that a representative attends this meeting.

We ensure we have effective partnership working with all agencies including Social Care, Primary & Secondary Health Care Services, and Mental Health services.

In relation to allegations against persons in a position of trust, Processes are in place to ensure that allegations are taken seriously and appropriately investigated.

Our vision for 2024/25 - HMP & YOI Sudbury provides a positive rehabilitative environment to provide prisoners the opportunity to fulfil their potential, get them in the best place to maintain positive ties with family/significant others, secure accommodation and gain meaningful employment on release.

Supporting prisoners with these aspects of their lives will help to inspire hope and reduce their risk of reoffending and protect the public. To achieve this, we will provide a safe, clean, decent, respectful environment which:

- is procedurally just for all who live, work, and visit the prison based on positive professional relationships where every contact matters to support prisoners to make positive choices.
- is inclusive, recognises and supports the needs of individuals.
- gives prisoners clear and transparent personal progression routes tailored to supporting their individual needs and managing their risk.
- positively address and support issues surrounding substance misuse.
- supports the development & empowerment of staff to ensure they have the skills, confidence, courage, and capability to deliver the business plan and understand how their work reduces the risk of reoffending.

HMP/YOI Foston Hall

Michelle Quirke-Governor

HMP Foston Hall remains committed to making women safer within our community. We encourage and promote a holistic approach to safeguarding, ensuring all women have a voice and their individual needs are addressed. Our 'whole prison approach' towards safeguarding acts as an effective means that best supports safety and non-violent attitudes and behaviours. Our Safeguarding Committee continues to realise our 'whole-prison approach, by ensuring accountability and ownership by all front line and support staff who work and visit HMP/YOI Foston Hall to conduct their day-to-day duties. We continue to ensure that all staff are given the necessary skills to identify and support vulnerable women wherever they are in their custodial journey. Along, with ensuring through a robust assurance process that our women and their needs are at the heart of everything we do.

In order to ensure we maintain a proactive approach to safeguarding we will:

- Continue to identify and provide up to date and relevant training for all who work with the women at HMP/YOI Foston Hall.
- Continue to use effective evidence-based practice that puts our women at its heart.
- Ensure legitimate use of all available tools, such as the Incentives Policy Framework (IPF) & the Challenge, Support & Intervention Process (CSIP) to encouraging pro-social behaviour whilst challenging negative responses.
- Ensure effective partnership working with all agencies including Social Care, Primary & Secondary Health Care Services, Mental Health, and Mother & Baby Services.
- Continue to maintain a decent, and respectful environment that promotes and supports a culture of safety and continued moral legitimacy.

Allegations against persons in a position of trust are managed via our disciplinary procedures.

**NHS****East Midlands Ambulance Service**

NHS Trust

East Midlands Ambulance Service

Lucy Gascoigne: Head of Safeguarding

East Midlands Ambulance Service NHS Trust (EMAS) continues to prioritise safeguarding as an essential part of providing high quality care. EMAS has a “Think Family” approach to safeguarding ensuring all patients, staff and members of the public are treated with dignity and respect, and all staff recognise that safeguarding is ‘everyone’s business’.

EMAS as a Trust continue to be vigilant about the evolving safeguarding agenda. Early identification and effective information sharing is key to ensuring EMAS remains compliant and reacts appropriately to safeguarding and protecting our most vulnerable patients. Alongside education delivery, the Trust has an active communication plan, governance framework and strong leadership to ensure the safeguarding agenda continues to be integral to patient safety and high-quality care at EMAS.

EMAS is represented at Derby and Derbyshire Safeguarding Adult Boards by the EMAS DSM-Q in each area. The EMAS Safeguarding Team will attend on behalf of the DSM-Q if they are unable to attend or find a suitable divisional deputy. Information from the local boards is an agenda item at the EMAS Integrated Quality Forum with a view to considering themes across the East Midlands. 2023-2024, has continued to be a challenging year for EMAS in supporting board attendance due to demand. During this time the DSM-Q and the Safeguarding Team have worked with the Boards/Partnerships to maintain engagement and where able have attended through virtual membership.

Key Achievements:

- Sexual Safety Charter
- Full review of safeguarding referral document used on Siren to include Ambulance Data Sets (ADSs)
- Bespoke CDOP training delivered to managers
- Bespoke Training created and delivered to all CAT team members
- Full review of Safeguarding Adults, and Chaperone Policy
- Review and republished new Safeguarding Brochure
- Annual Section 11 Completed
- Reviewed and updated the Safeguarding Section on the Trust Website.
- Siren amended so crews can only select either Safeguarding or Care Concern
- EMAS JRCALC updated all safeguarding sections
- Introduced MS Forms to complete EMA concern forms
- Created two new Band 6 Safeguarding Specialist Practitioner Posts
- Recruited to vacant Adult Safeguarding Lead post.
- Recruited to vacant Child and Young Person Safeguarding Lead post.

All EMAS staff remain engaged with the agenda and the Safeguarding Team are looking forward to the new financial year. It is a priority that the Safeguarding Team to continue to develop and maintain the engagement of staff, rise to the challenge of continued service improvement and ensuring that safeguarding remains an integral part of all service delivery. There is ongoing work required to ensure that the learning regarding the safeguarding agenda and quality of referrals is embedded.

The aim for the 2024-2025 work plan continues to strengthen the current agenda, adapting to the ever-changing landscape of health and social care alongside the needs of EMAS as an organisation.

The safeguarding work plan is fluid and there is recognition that due to unprecedented demand some planned work for 2023-2024 has been carried over. Additional work may also be added to the plan in line with national learning. The work plan will be adapted should the needs of the service require the Safeguarding Team to support in additional agendas.

EMAS has managing allegations procedures which sit in our Child and Adult SFG Policies. The Designated Officer (DO) is the Head of Safeguarding. This role has been delegated to the Head of Safeguarding by the Executive Director of Quality Improvement & Patient Safety. In the absence of the Head of Safeguarding, this responsibility sits with Executive Director of Quality Improvement & Patient Safety or Deputy Director of Safety and Patient Experience.

Managing allegations figures are reported monthly via the Integrated Quality Metrics Report. The following items are succinct in demonstrating to EMAS staff that their actions out of work impact on your work life.

- Social media policy
- NHS contract
- EMAS values
- CYP policy
- DA policy
- Managing allegations procedure

All allegations against staff are referred to the identified DO who coordinates and oversees individual cases on behalf of the Trust.

As part of the Trust's Identifying, Investigating and Learning from Serious Incidents Procedure we have created a Confidential Incident Review Group in 2020. CIRG takes place weekly (case dependent), chaired by the Head of Safeguarding. Confidential Incident Review Group (CIRG) is a forum to support multi-disciplinary and inter-team discussions for the management of allegations or potential employee relations incidents that may require serious incident review.

Members of CIRG are responsible for ensuring the managing allegations process is adhered to, including referrals to LADO/PiPOT. Appropriate management of each case is individualised and ensure cross over between other organisational processes (i.e.; employee relations and serious incidents) are aligned to prevent duplication.

EMAS safeguarding team maintain a record of all allegations and the outcomes. If the board require us to submit data around PiPOT referrals in their area, they can do this by emailing our secure management team inbox: ecasnt.emassafeguardingmanagementteam@nhs.net

Concluding Statement: Derbyshire and Derby City SAB Board Managers



Thank you for taking the time to read our annual report for 2023-2024; we hope that the achievements and progress highlighted in this report provide assurance that both the Derbyshire and Derby City SABs are working hard to protect people living in Derbyshire and Derby from abuse and neglect, and that where harm has sadly occurred this is responded to effectively with a person centered approach to safeguarding.

During 2023-2024 it was agreed to explore ways for the Derbyshire and Derby City Safeguarding Adults Boards to become more closely aligned. We have worked to the same three strategic priorities of Making Safeguarding Personal, Quality Assurance and Prevention, held a joint Development session and three joint Board meetings. As Board managers we already worked closely together but we have taken the opportunity to further strengthen the relationships across city and county this year. Although it has been agreed that we will revert to holding separate Board meetings in 2024-2025 to ensure we can have sufficient focus on quality assurance around specific issues related to each local authority area, we will continue to hold a joint development session and retain the joint core business group arrangements. We have also agreed to join a further subgroup; the making safeguarding personal subgroup during 2024-2025, to provide additional opportunities for collaborative work to ensure that the safeguarding process is person centred throughout. Our work will continue to strengthen, learn, and improve the way we work together to ensure that that people in Derbyshire and Derby who are referred for safeguarding support achieve the best possible outcomes.

Natalie Gee

Board Manager, Derbyshire Safeguarding Adults Board

Sana Farah

Board Manager, Derby Safeguarding Adults Board

"Safeguarding means protecting an adult's right to live in safety, free from abuse and neglect.

Safeguarding adults is everybody's business. Everybody is different and diversity will be celebrated and respected. Everybody will be treated fairly, with accessible information, advice and support to help stay safe and maintain control of their lives."

If you have any comments or feedback, or if you would like a copy of this report in large print, or in an alternative language or format, please contact us.

Contact Derby SAB

DSAB@derby.gov.uk

[Derby Safeguarding Adults Board website](#)

Contact Derbyshire SAB

DerbyshireSAB@derbyshire.gov.uk

[Derbyshire Safeguarding Adults Board website](#)



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Appendix 1: Derbyshire and Derby SAB Board membership 2023-2024

1. Derbyshire SAB Independent Chair

Andy Searle	Independent Chair	Derbyshire Safeguarding Adults Board
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2. Derbyshire SAB Vice-Chair

Bill Nicol	Head of Adult Safeguarding	Derby and Derbyshire Integrated Care Board
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3. Derbyshire SAB Board office staff

Natalie Gee	Service Manager	Derbyshire Safeguarding Adults Board
Paul Joyce	Business Services Assistant	Derbyshire Safeguarding Adults Board Minute Taker

4. Derbyshire SAB Board members statutory partners – Derbyshire County Council Adult Social Care and Health, Derbyshire Constabulary, Derby and Derbyshire Integrated Care Board

Dean Howells	Chief Nurse	Derby and Derbyshire Integrated Care Board	Deputy – Tracy Burton
Darren De’Ath	Detective Superintendent, Head of Public Protection	Derbyshire Constabulary	Deputy – Detective Inspector John Murphy
Natalie Hoy	Cllr	Derbyshire County Council Adult Social Care	
Simon Stevens	Executive Director	Derbyshire County Council Adult Social Care and Health	Deputies – Gemma Poulter and Lynne Hyland

5. Derbyshire SAB Board non-statutory members but part of the wider partnership of the Board

Katy Pugh	Chief Executive	Age UK Derby and Derbyshire
Zoe Rodger-Fox	Head of Safeguarding	Chesterfield Royal Hospital NHS Foundation Trust
Michelle Bateman	Chief Nurse and Director of Quality (deputy is Elaine Summers)	Derbyshire Community Health Services NHS Foundation Trust
Christine Flinton	Head of Community Safety	Derbyshire County Council Community Safety
Clive Stanbrook	Area Manager for Community Safety (deputy is Julie Crooks)	Derbyshire Fire and Rescue Service
Dave Mason	Director of Nursing and Patient Experience	Derbyshire Healthcare NHS Foundation Trust
Anna Woolley	Chief Executive Officer	Derbyshire Mind
Dawn Robinson	Chief Executive	Derbyshire Office of the Police and Crime Commissioner
Jacqui Willis	Chief Executive	Derbyshire Voluntary Action
Julie Tomlinson	Lead Nurse Safeguarding Adults	DHU Health Care CIC
Hannah Hogg	Head of Safeguarding	Diocese of Derby (representing all faith groups)
Louise Barlow	Divisional Senior Manager (Quality)	East Midlands Ambulance Service – current Board member
Helen Henderson	Chief Executive	Healthwatch Derbyshire
Craig Smith	Governor (attends as required; deputy is Vinny Brame, Safeguarding Lead)	HMP & YOI Sudbury
Samyia Taj	PA to Governor (does not attend but requires notification of meeting dates.	HMP & YOI Sudbury
Michelle Quirke	Governor (attends as required; deputy is Simon Baker)	HMP Foston Hall
Julia Banton	PA to Governor (Does not attend but requires notification of meeting dates)	HMP Foston Hall
Jonathan Webb	Head of PDU	Probation Service
Jane O'Daly-Miller	Head of Safeguarding and Vulnerable People (deputy is Pam Herod)	University Hospitals of Derby and Burton NHS Trust

6. Derbyshire SAB advisors to the Board

Rachel Davis	Care Quality Commission – Inspection Manager	Attends once a year to provide an annual update
Bill Balmer	Derbyshire County Council Legal Department	Covering Kerry Gration's maternity leave and attends as required.

1. Derby SAB Independent Chair

Allan Breeton	Independent Chair	Derby Safeguarding Adults Board
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2. Derby SAB Vice-Chair

Bill Nicol	Head of Adult Safeguarding	Derby and Derbyshire Integrated Care Board
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3. Derby SAB Board office staff

Sana Farah	Derby Safeguarding Adults Board Manager	Derby Safeguarding Adults Board
Milo Bennett	Derby Safeguarding Adults Board Administrator	Derby Safeguarding Adults Board

4. Derby SAB Board members statutory partners – Derby City Council Adult Social Care, Derbyshire Constabulary, Derby and Derbyshire Integrated Care Board

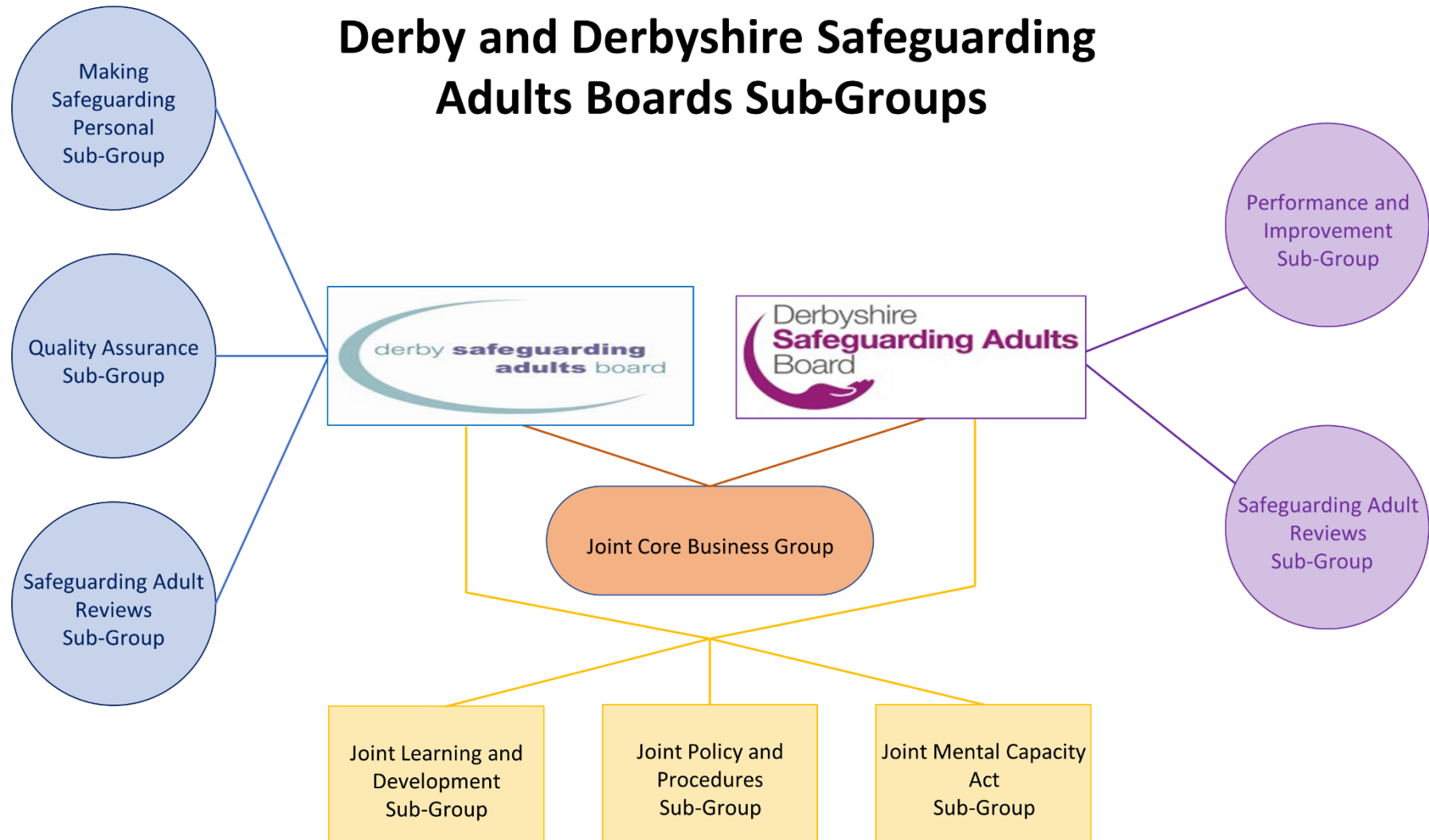
Andy Smith	Strategic Director	Derby City Council Adult Social Care and Health	Deputies – Perveez Sadiq/Emily Freeman
Dean Howells	Chief Nurse	Derby and Derbyshire Integrated Care Board	Deputy – Tracy Burton/Bill Nicol
Darren De’Ath	Detective Superintendent, Head of Public Protection	Derbyshire Constabulary	Deputy – Detective Inspector John Murphy

Derby SAB Board non-statutory members but part of the wider partnership of the Board

Louise Barlow	Head of Operations	East Midlands Ambulance Service
Carl Tring-Willis	Head of Housing Management	Derby Homes (deputy is Bobby Howe)
Richard Keene	Rough Sleeper Response Manager	Derby Homes
Dave Mason	Director of Nursing and Patient Experience	Derbyshire Healthcare NHS Foundation Trust
Clive Stanbrook	Area Manager for Community Safety	Derbyshire Fire and Rescue Service (deputy is Kay Simcox)
Cllr Alison Martin	Cllr	Derby City Council
Elaine Summers	Head of Safeguarding	Derbyshire Community Healthcare Service (deputy is Sharon Dove)
Hannah Hogg	Head of Safeguarding	Diocese of Derby (representing all faith groups)

James Moore	Chief Executive Officer - Healthwatch	Healthwatch, Derby
Jane O'Daly-Miller	Head of Safeguarding and Vulnerable People	University Hospitals of Derby and Burton NHS Trust (deputy is Leanne Millard)
Joe Rhodes-Orwin	Head of Delivery, Policy & Strategy	Derbyshire Office of the Police and Crime Commissioner
Julie Tomlinson	Lead Nurse Safeguarding Adults	DHU Health Care CIC
Karen Hartley	Advanced Customer Support Senior Leader	Department for Work and Pensions
Natalie Hill	Head of PDU	The Probation Service
Sarah Duncanson	Inspection Manager	Care Quality Commission
Purjinder Gill	Service Manager	Community Safety
Sarah Richardson	Head of Student Services	University Of Derby

Appendix 2 Structure Chart



Appendix 3: Board meeting attendance monitoring form 2023/2024

Key	
	Attended
A	Apologies received
	Did Not Attend

Date	East Midlands Ambulance Service NHS Trust (EMAS)	Healthwatch Derbyshire	Housing/ Environmental Health	Office of the Police & Crime Commissioner (OPCC)	Prison Service	Probation Service	University Hospitals of Derby & Burton NHS Foundation Trust (UHDBT)	Derbyshire Mind	Derbyshire Voluntary Action (DVA)	Diocese of Derby	DHU Health Care Commnity Interest Company (DHU CIC)	Derby Homes
12/04/2023 Joint Board	A	A								A		
12/07/2023 Joint Board				A		A			A	Diocesan Safeguarding Advisor post vacant		
18/10/2023 Joint Board		A			A	A						
01/03/2024 Joint Board	Attended the4 morning session.	A						A			A	A

Date	Age UK Derby & Derbyshire	Chesterfield Royal Hospital NHS Foundation Trust (CRHFT)	Derby and Derbyshire Integrated Care Board (DDICB)	Derbyshire Community Health Services Foundation Trust (DCHSFT)	Derbyshire Constabulary	Derbyshire County Council Adult Social Care & Health (DCC ASCH)	Derbyshire County Council Community Safety	Derbyshire District Council Safeguarding Leads Sub-Group	Derbyshire Fire and Rescue (DFRS)	Derbyshire Healthcare NHS Foundation Trust (DHCFT)	Derby City Council Adult Social Care (DCC ASC)	Department of Work and Pensions
12/04/2023 Joint Board		A										
12/07/2023 Joint Board		A							A			A
18/10/2023 Joint Board	A											
01/03/2024 Joint Board		Attended the morning session.						A	Attended the afternoon session.			A

Appendix 4: Abbreviation index

<u>A</u>
ADASS: Association of Directors of Adult Social Services
<u>B</u>
BSL: British Sign Language
<u>C</u>
COP: Community of Practice
<u>D</u>
DDCSLSG: Derbyshire District Councils Safeguarding Leads Subgroup
DDSCP: Derby and Derbyshire Safeguarding Children Partnership
DoLS: Deprivation of Liberty Safeguards
<u>E</u>
EMAS: East Midlands Ambulance Service
<u>I</u>
ICB: Integrated Care Board
<u>K</u>
KPI: Key Performance Indicator
<u>M</u>

MCA: Mental Capacity Act
MSP: Making Safeguarding Personal
<u>P</u>
PiPoT: Persons in a Position of Trust
<u>S</u>
SAR: Safeguarding Adult Review
<u>V</u>
VARM: Vulnerable Adult Risk Management