

## Information about agencies to be shared in 'Making Enquiries under S.42' training

### 1. Who are we?

Derbyshire Constabulary



**DERBYSHIRE  
CONSTABULARY**

### 2. What do we do?

We respond to calls for service relating to crime, domestic abuse, anti-social behaviour, vulnerability and concerns for safety. We work closely with partners to share information. We risk assess all calls for service and those involved to get the response right for each individual.

### 3. Referral route

Calls through 999, 101, contact via the following websites links:

<https://www.derbyshire.police.uk/Contact-Us/>

We also receive referrals direct from partner agencies to the Risk and Referral Unit.

### 4. Who do we work with and criteria for accessing the service?

We work with any individual who contacts us, and we work with all agencies across Derbyshire, along with all police forces across the UK and beyond.

There is no criteria assessment for our service working with individuals.

### 5. Where geographically do we work?

Derbyshire.

### 6. What hours do we work and what level of response can be expected inside and outside of hours?

24-hours a day, 7 days a week.

### 7. What information do we hold about people?

All information reported to Derbyshire Constabulary is recorded as per MOPI guidelines.

## **8. Whom should you contact about safeguarding enquiries?**

 101 to log an incident, which will be referred to the relevant unit. Incidents can also be reported via the Derbyshire Police website: <https://www.derbyshire.police.uk/>